cwtconnectnow

Carlson Wagonlit Travel

The corporate online booking tool from Carlson Wagonlit Travel

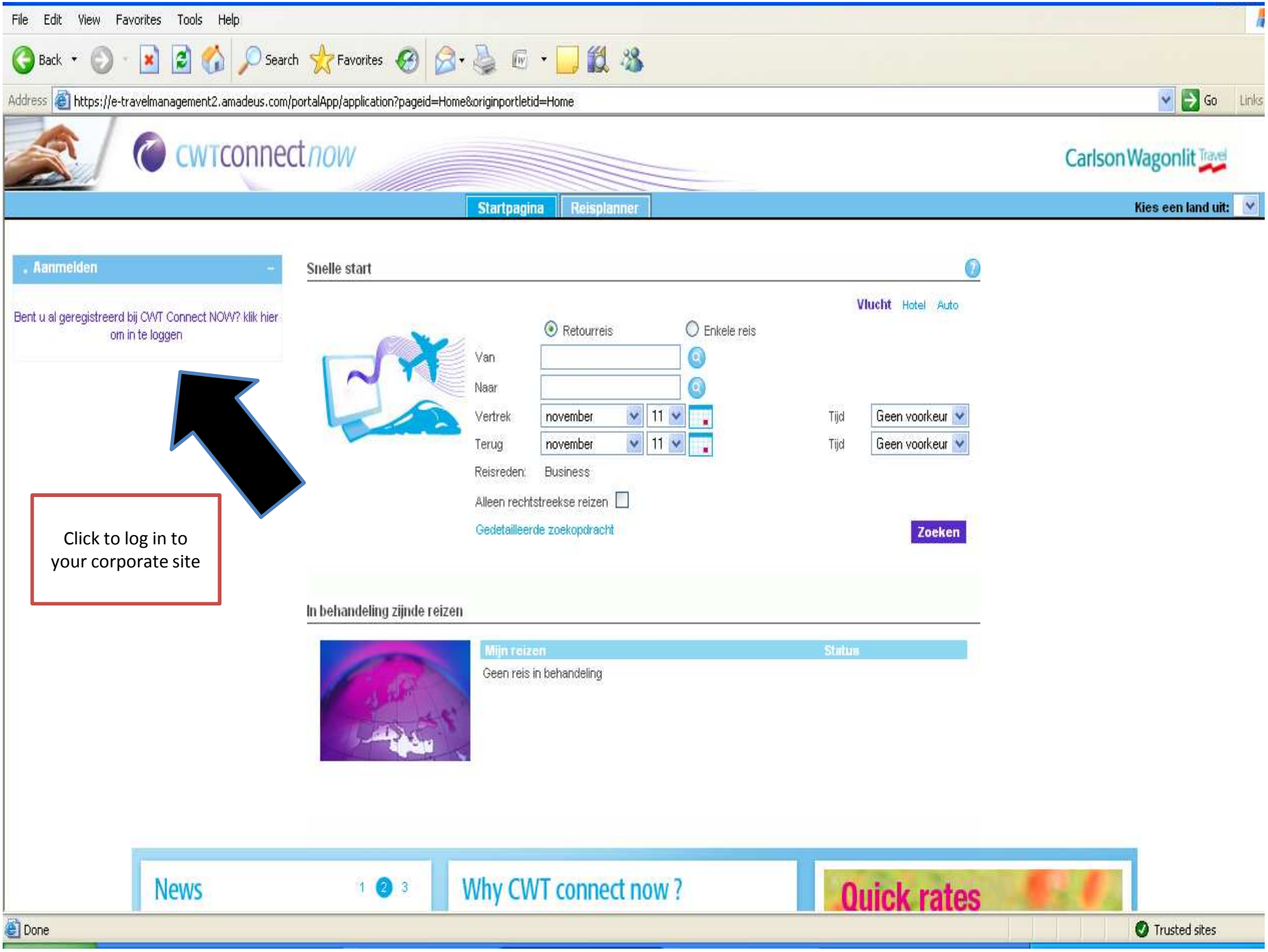
User manual for corporate accounts

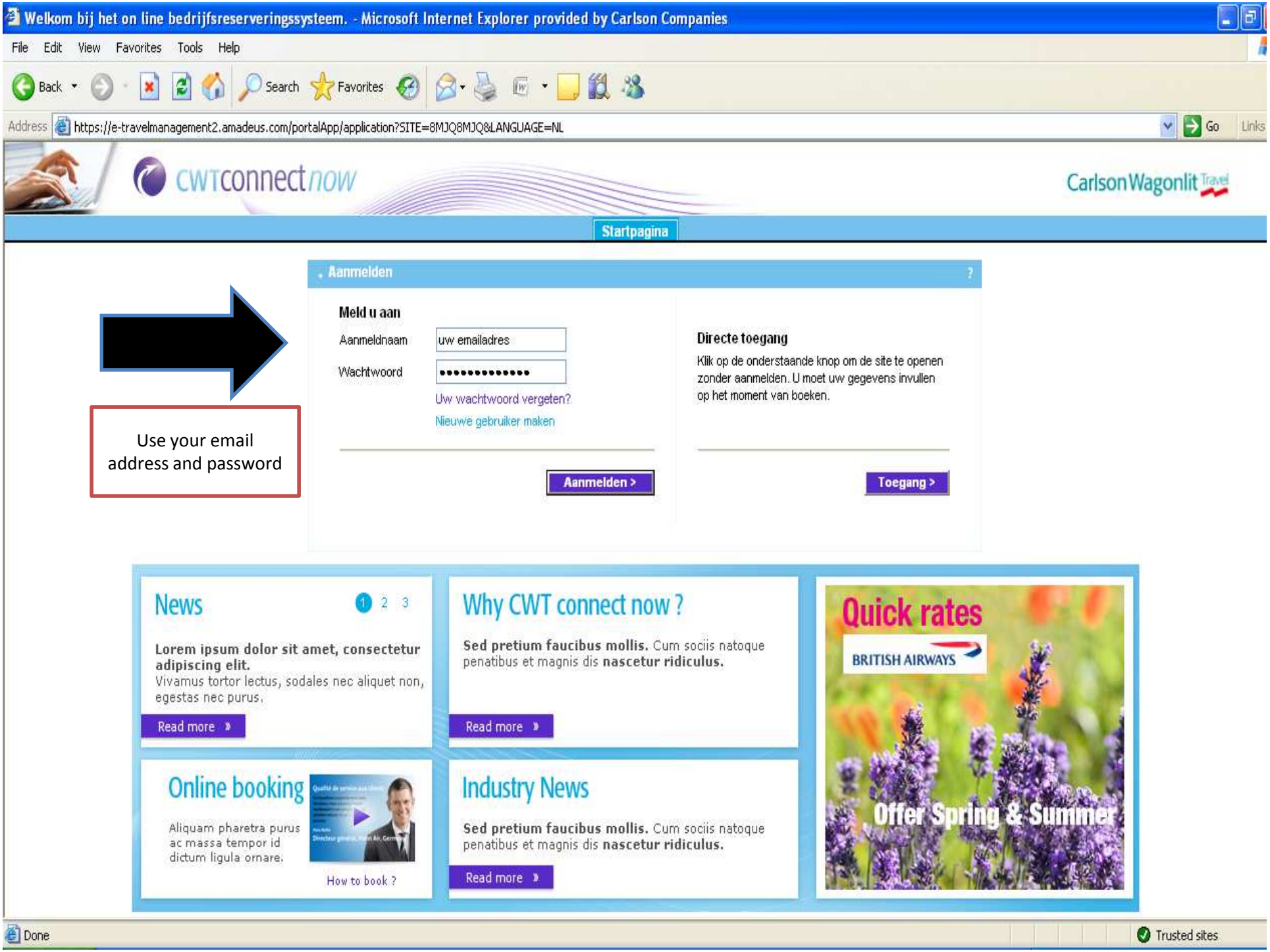
Use the arrow key to continue

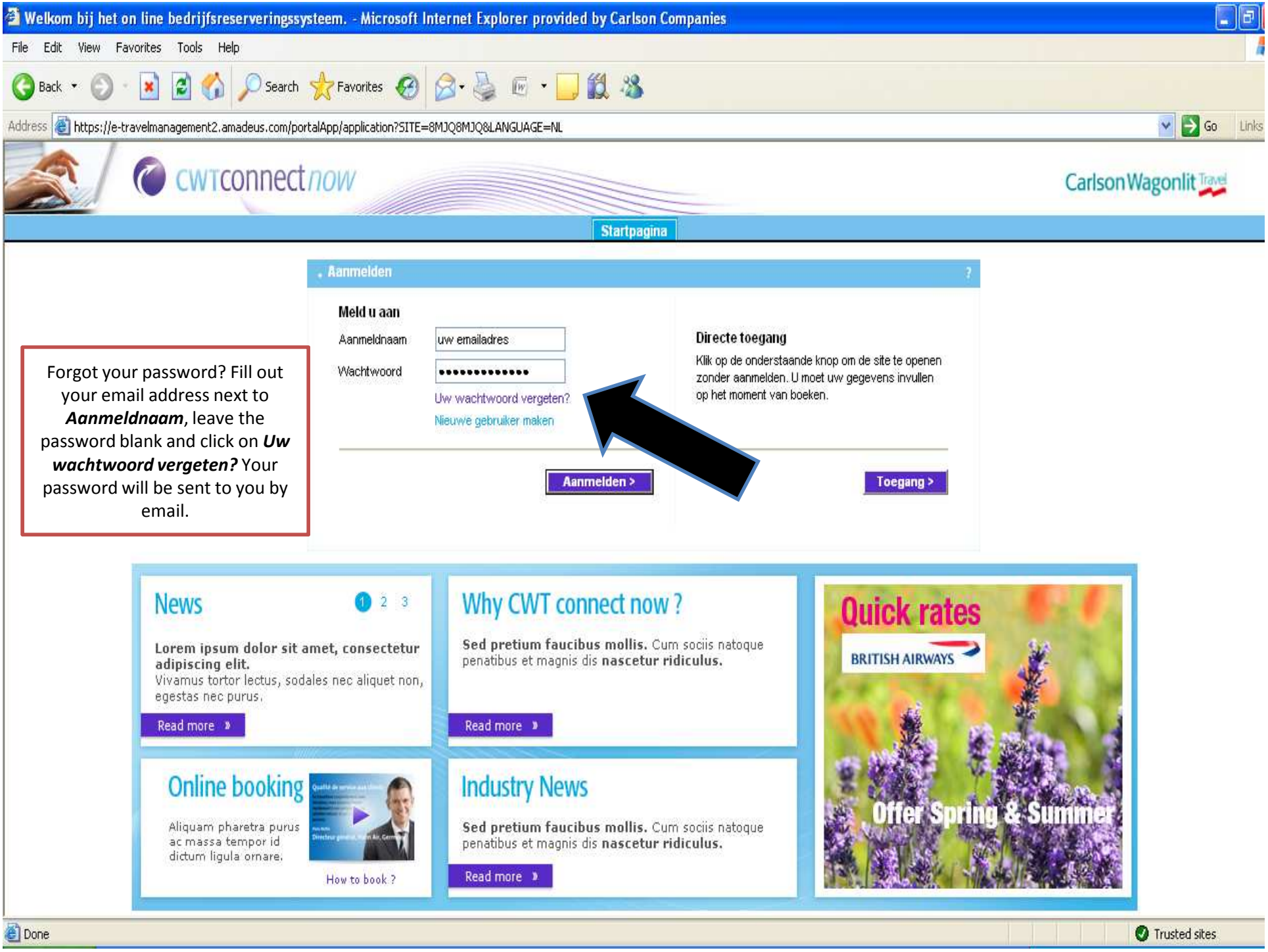
Any question after reading this user manual?

Call your contact person at Carlson Wagonlit Travel!

Diemen:	020 – 200 00 04
Arnhem:	020 – 200 04 04
Eindhoven:	020 – 200 05 02


File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?pageid=Home&originportletid=Home
Go Links
cwtconnectnow
CarlsonWagonlit Travel
Startpagina
Reisplanner
Kies een land uit:
Aanmelden
Bent u al geregistreerd bij CWT Connect NOW? klik hier om in te loggen
Click to log in to your corporate site
Snelle start
Vlucht Hotel Auto
Retourreis
Enkele reis
Van
Naar
Vertrek november 11
Terug november 11
Tijd Geen voorkeur
Tijd Geen voorkeur
Reisreden: Business
Alleen rechtstreekse reizen
Gedetailleerde zoekopdracht
Zoeken
In behandeling zijnde reizen
Mijn reizen
Status
Geen reis in behandeling
News
1 2 3
Why CWT connect now ?
Quick rates
Done
Trusted sites


Welkom bij het on line bedrijfsreserveringssysteem. - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?SITE=8MJQ8MJQ&LANGUAGE=NL
Go Links
cwtconnectnow
CarlsonWagonlit Travel
Startpagina
Aanmelden
Meld u aan
Aanmeldnaam
uw emailadres
Wachtwoord
Uw wachtwoord vergeten?
Nieuwe gebruiker maken
Aanmelden >
Directe toegang
Klik op de onderstaande knop om de site te openen zonder aanmelden. U moet uw gegevens invullen op het moment van boeken.
Toegang >
Use your email address and password
News
1 2 3
Lorem ipsum dolor sit amet, consectetur adipiscing elit.
Vivamus tortor lectus, sodales nec aliquet non, egestas nec purus.
Read more »
Why CWT connect now ?
Sed pretium faucibus mollis. Cum sociis natoque penatibus et magnis dis nascetur ridiculus.
Read more »
Quick rates
BRITISH AIRWAYS
Offer Spring & Summer
Online booking
Aliquam pharetra purus ac massa tempor id dictum ligula ornare.
How to book ?
Industry News
Sed pretium faucibus mollis. Cum sociis natoque penatibus et magnis dis nascetur ridiculus.
Read more »
Done
Trusted sites


Welkom bij het on line bedrijfsreserveringssysteem. - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?SITE=8MJQ8MJQ&LANGUAGE=NL
Go Links
cwtconnectnow
CarlsonWagonlit Travel
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Aanmelden
Meld u aan
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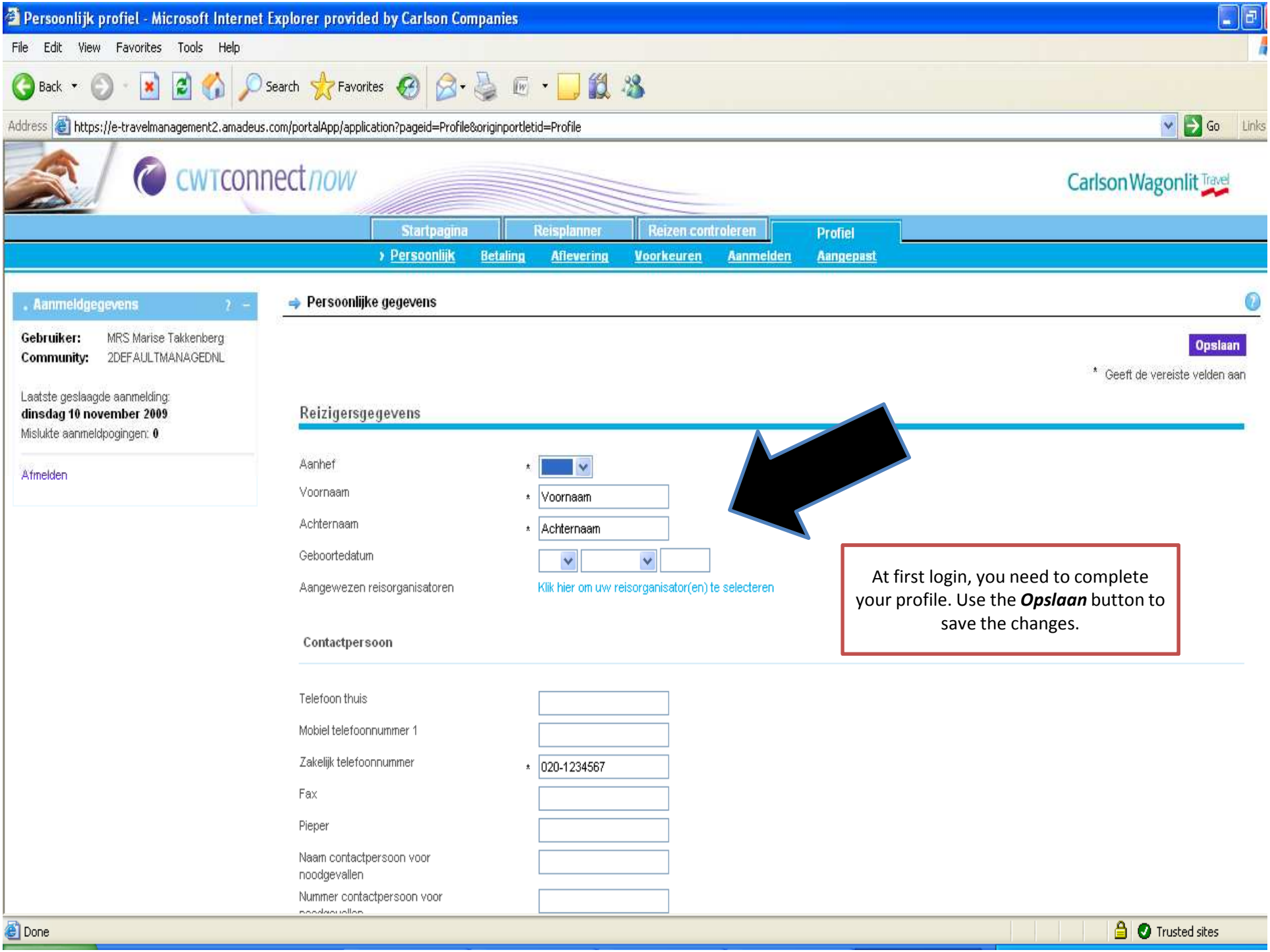
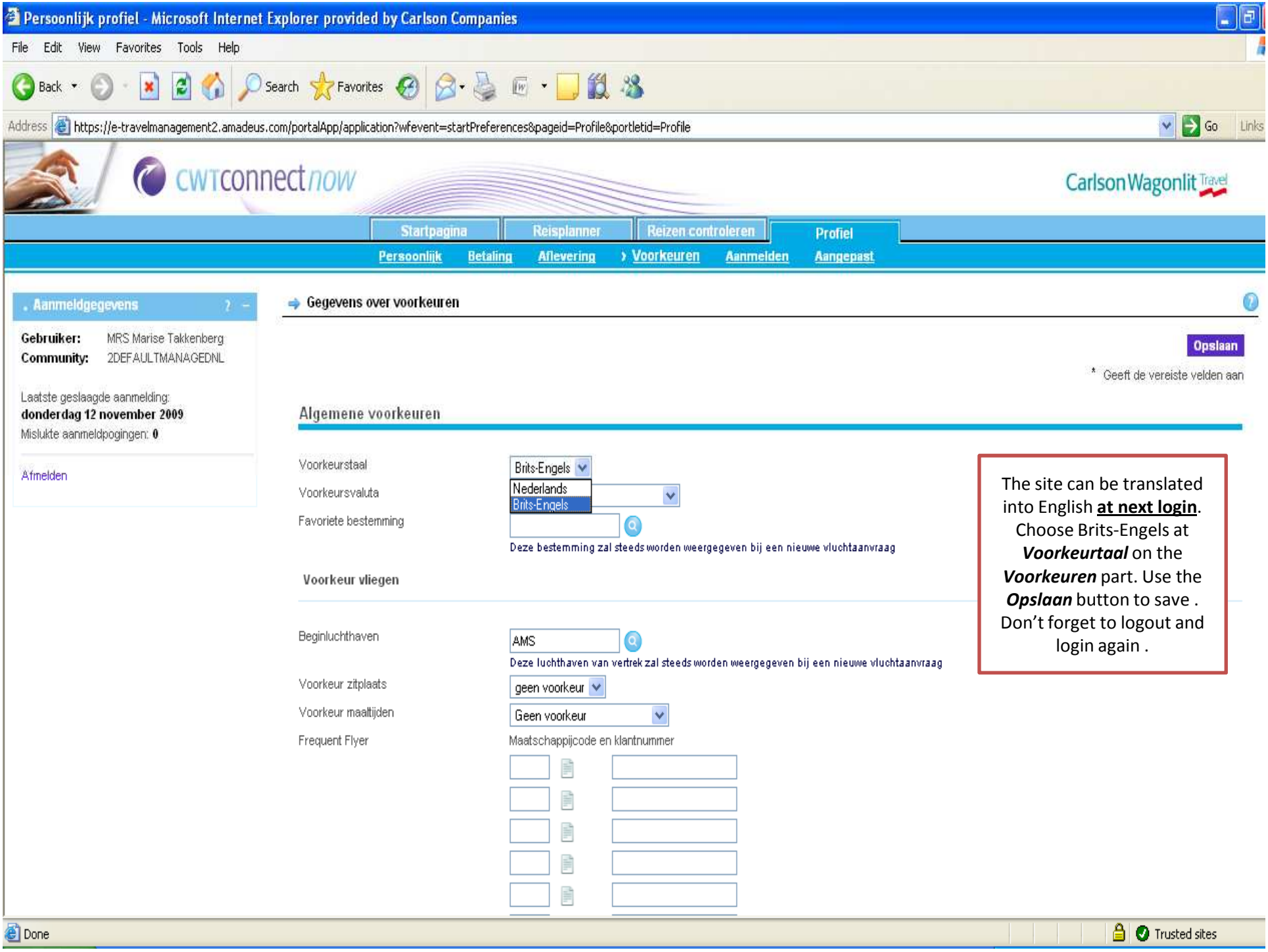
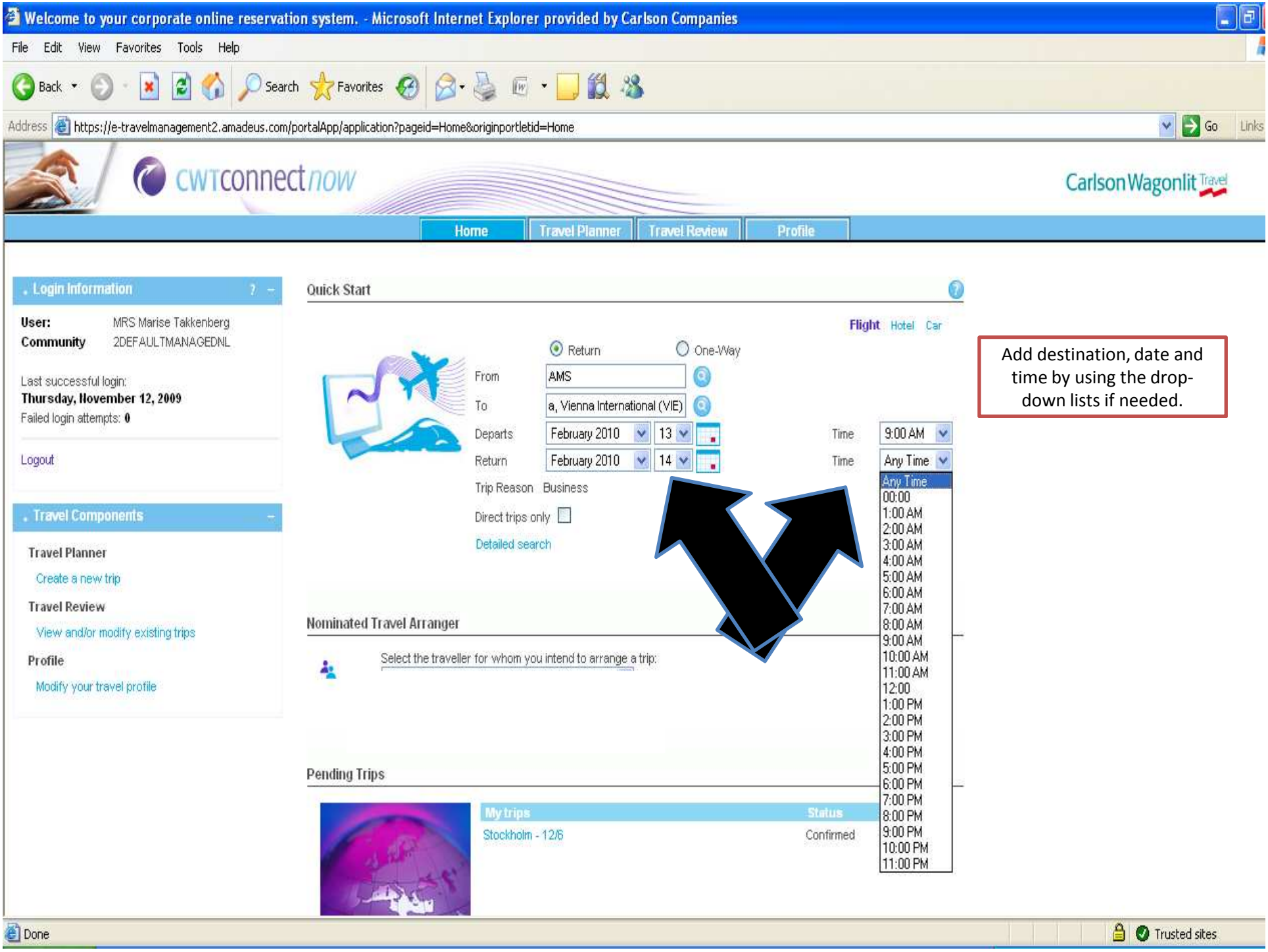
uw emailadres
Wachtwoord
Uw wachtwoord vergeten?
Nieuwe gebruiker maken
Directe toegang
Klik op de onderstaande knop om de site te openen zonder aanmelden. U moet uw gegevens invullen op het moment van boeken.
Aanmelden >
Toegang >
Forgot your password? Fill out your email address next to Aanmeldnaam, leave the password blank and click on Uw wachtwoord vergeten? Your password will be sent to you by email.
News
1 2 3
Lorem ipsum dolor sit amet, consectetur adipiscing elit.
Vivamus tortor lectus, sodales nec aliquet non, egestas nec purus.
Read more »
Why CWT connect now ?
Sed pretium faucibus mollis. Cum sociis natoque penatibus et magnis dis nascetur ridiculus.
Read more »
Quick rates
BRITISH AIRWAYS
Offer Spring & Summer
Online booking
Aliquam pharetra purus ac massa tempor id dictum ligula ornare.
How to book ?
Industry News
Sed pretium faucibus mollis. Cum sociis natoque penatibus et magnis dis nascetur ridiculus.
Read more »
Done
Trusted sites

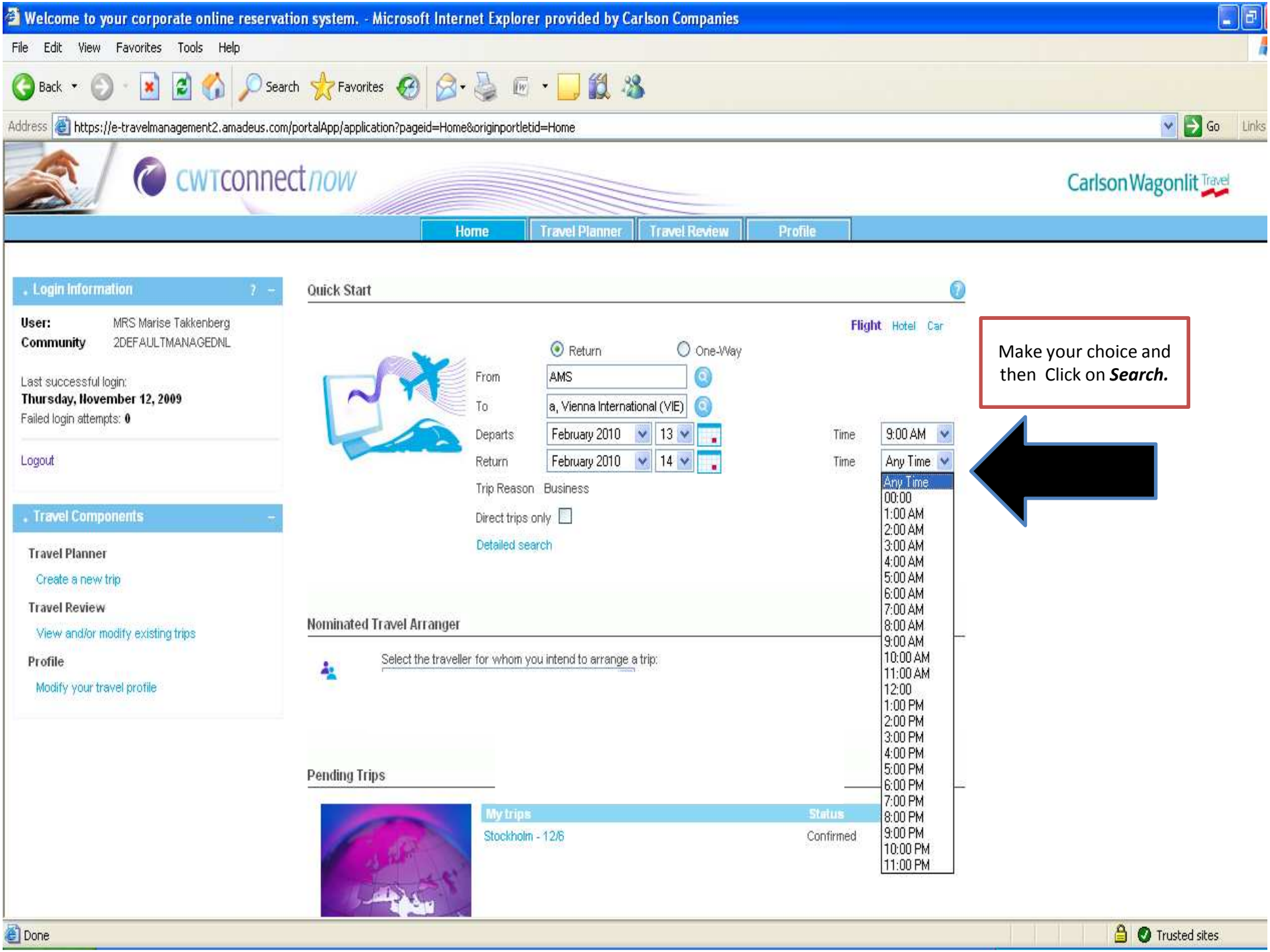

Persoonlijk profiel - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?pageid=Profile&originportletid=Profile
Go Links
cwtconnectnow
CarlsonWagonlit Travel
Startpagina
Reisplanner
Reizen controleren
Profiel
› Persoonlijk
Betaling
Aflevering
Voorkeuren
Aanmelden
Aangepast
. Aanmeldgegevens
Gebruiker: MRS Marise Takkenberg
Community: 2DEFAULTMANAGEDNL
Laatste geslaagde aanmelding:
dinsdag 10 november 2009
Mislukte aanmeldpogingen: 0
Afmelden
Persoonlijke gegevens
Opslaan
* Geeft de vereiste velden aan
Reizigersgegevens
Aanhef *
Voornaam * Voornaam
Achternaam * Achternaam
Geboortedatum
Aangewezen reisorganisatoren
Klik hier om uw reisorganisator(en) te selecteren
Contactpersoon
Telefoon thuis
Mobiel telefoonnummer 1
Zakelijk telefoonnummer * 020-1234567
Fax
Pieper
Naam contactpersoon voor noodgevallen
Nummer contactpersoon voor
At first login, you need to complete your profile. Use the ***Opslaan*** button to save the changes.
Done
Trusted sites



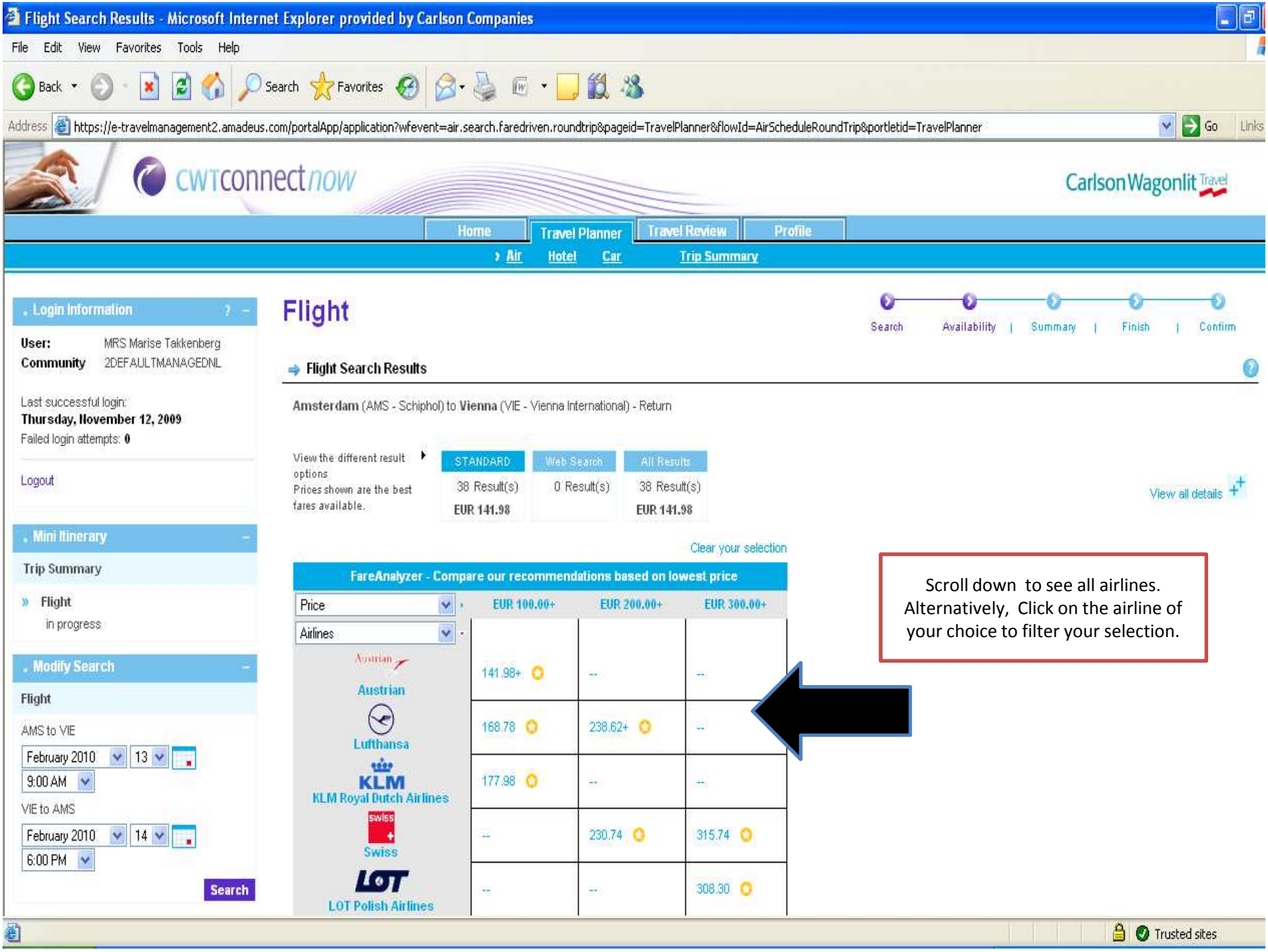
The site can be translated into English **at next login**. Choose Brits-Engels at ***Voorkeurtaal*** on the ***Voorkeuren*** part. Use the ***Opslaan*** button to save . Don't forget to logout and login again .

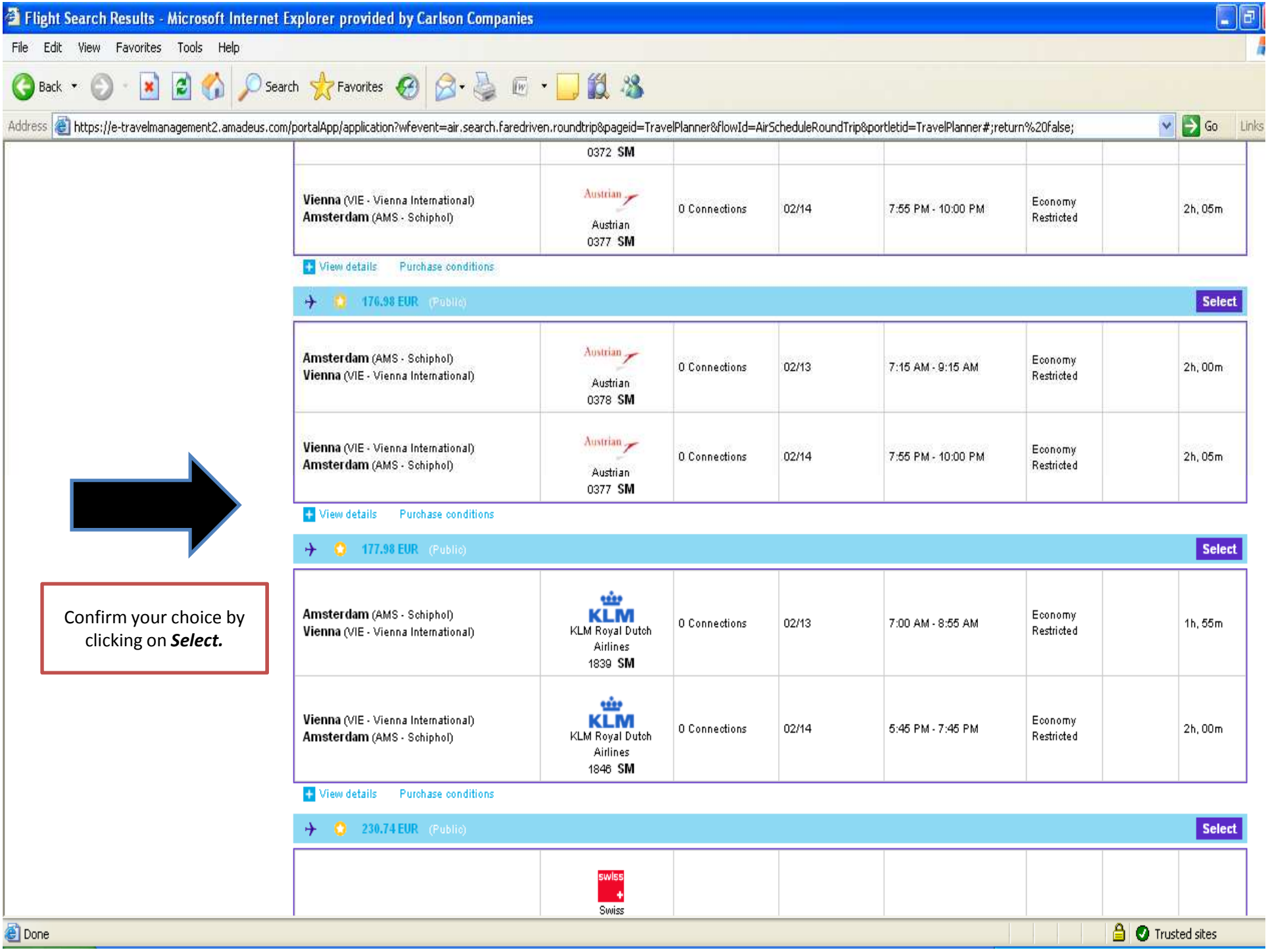


Add destination, date and time by using the drop-down lists if needed.

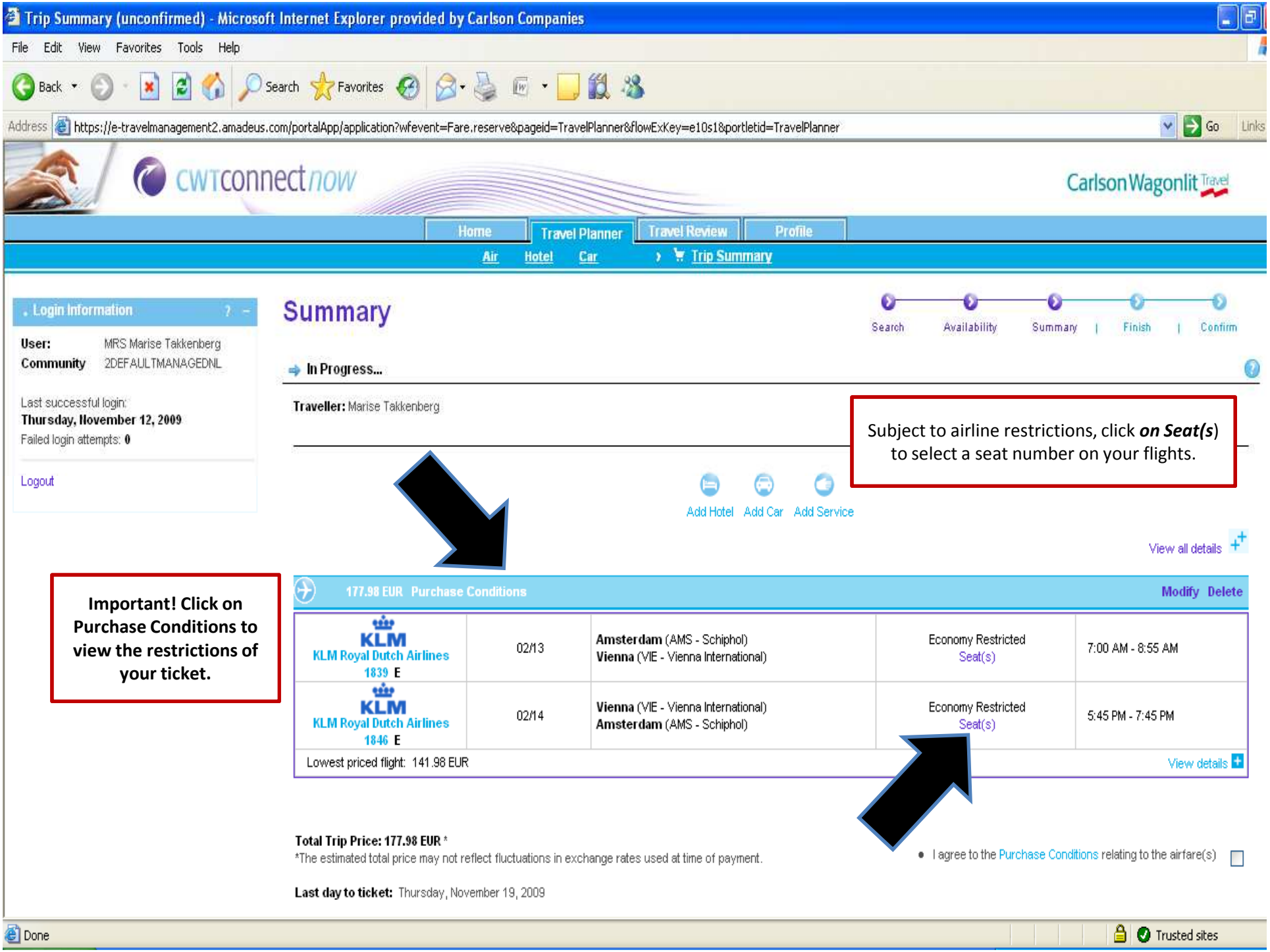


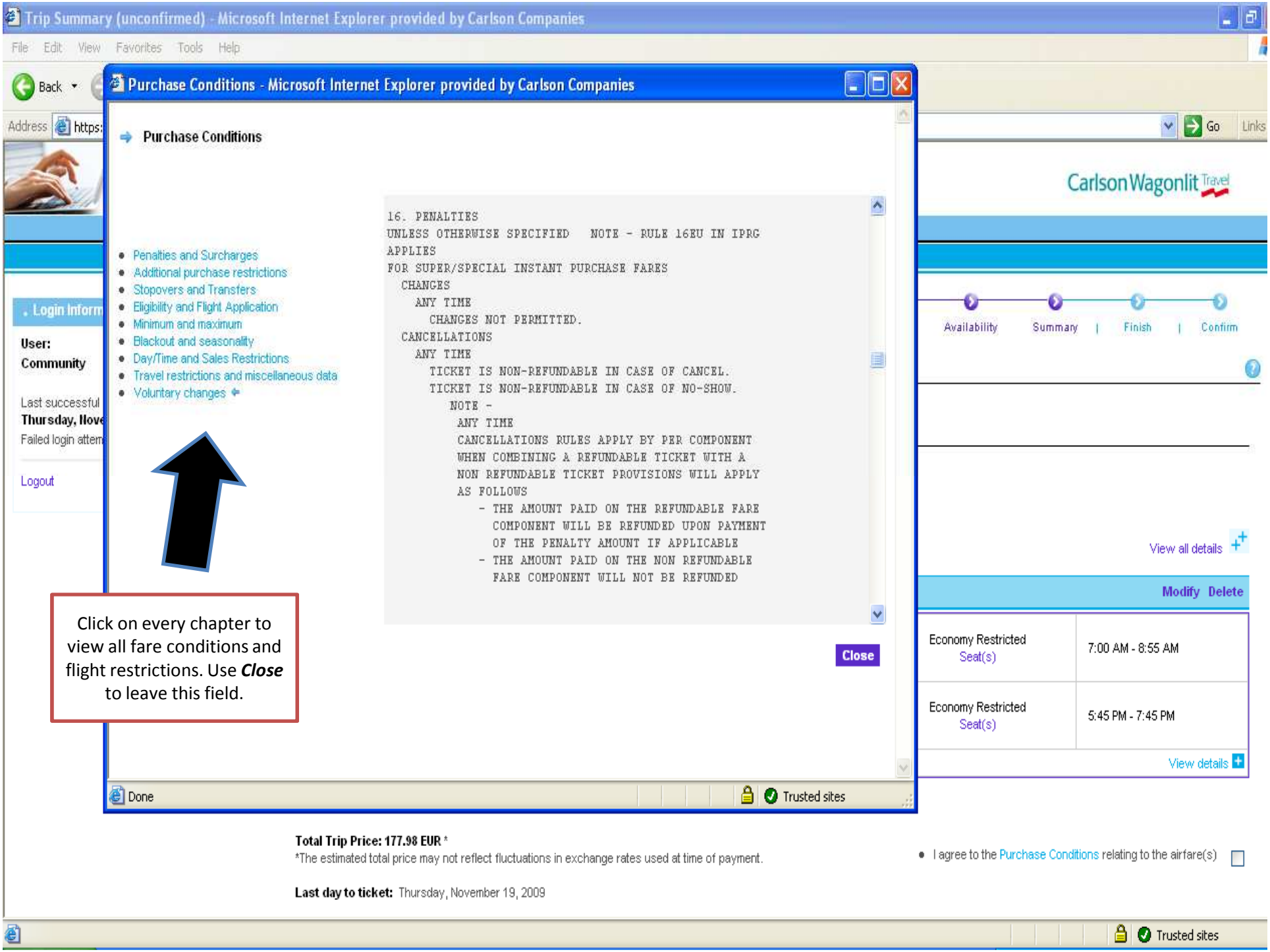
Make your choice and then Click on ***Search.***

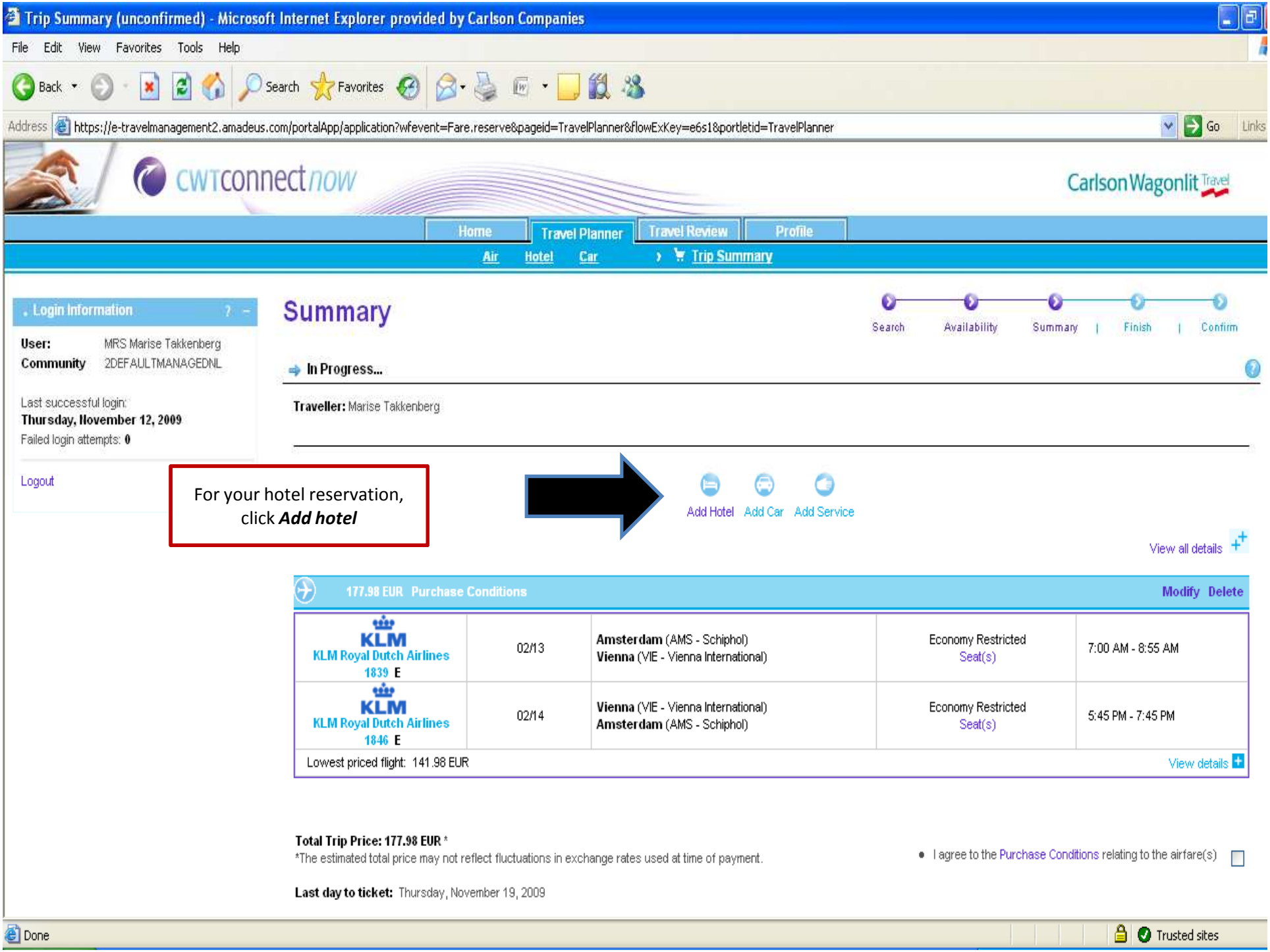

Flight Search Results - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=air.search.faredriven.roundtrip&pageid=TravelPlanner&flowId=AirScheduleRoundTrip&portletid=TravelPlanner
Go Links
cwtconnectnow
Carlson Wagonlit Travel
Home
Travel Planner
Travel Review
Profile
› Air
Hotel
Car
Trip Summary
. Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
. Mini Itinerary
Trip Summary
» Flight
in progress
. Modify Search
Flight
AMS to VIE
February 2010
13
9:00 AM
VIE to AMS
February 2010
14
6:00 PM
Search
Flight
Search
Availability
Summary
Finish
Confirm
Flight Search Results
Amsterdam (AMS - Schiphol) to Vienna (VIE - Vienna International) - Return
View the different result options
Prices shown are the best fares available.
STANDARD
38 Result(s)
EUR 141.98
Web Search
0 Result(s)
All Results
38 Result(s)
EUR 141.98
View all details
Clear your selection
FareAnalyzer - Compare our recommendations based on lowest price
Price
Airlines
EUR 100.00+
EUR 200.00+
EUR 300.00+
Austrian
141.98+
--
--
Lufthansa
168.78
238.62+
--
KLM Royal Dutch Airlines
177.98
--
--
Swiss
--
230.74
315.74
LOT Polish Airlines
--
--
308.30
Scroll down to see all airlines.
Alternatively, Click on the airline of your choice to filter your selection.
Trusted sites

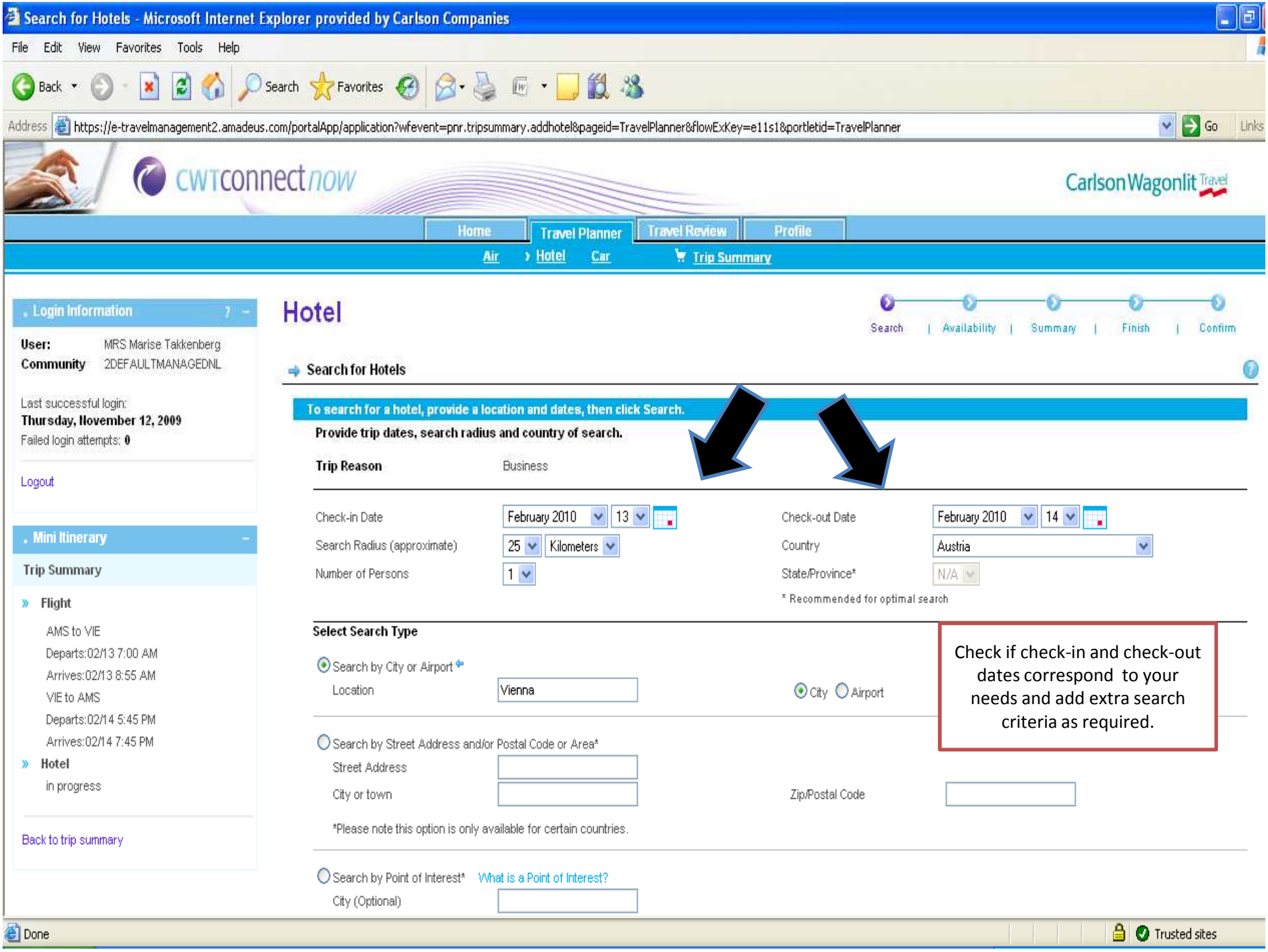


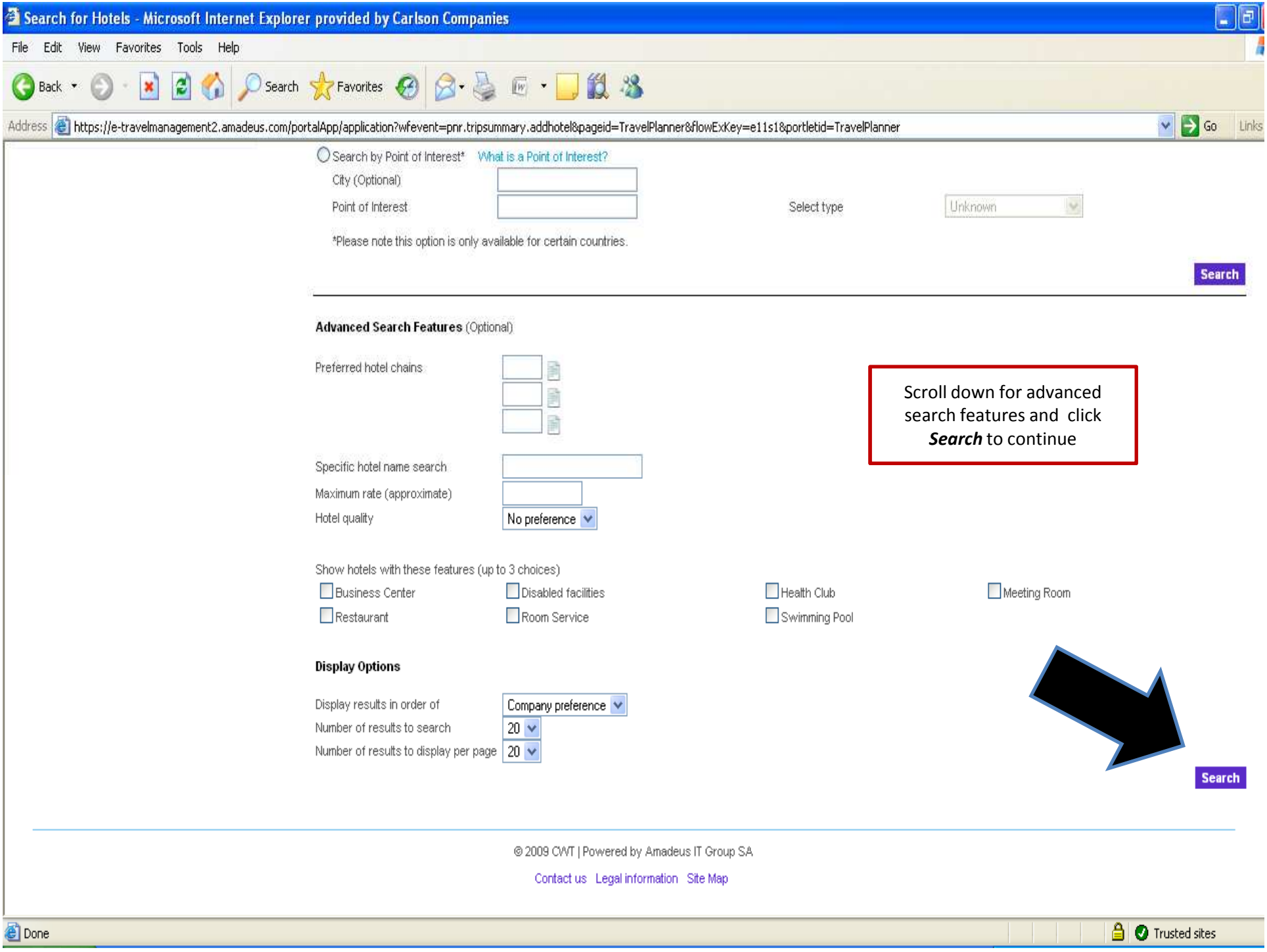
Confirm your choice by clicking on ***Select.***


Trip Summary (unconfirmed) - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=Fare.reserve&pageid=TravelPlanner&flowExKey=e10s1&portletid=TravelPlanner
Go Links
cwtconnectnow
Carlson Wagonlit Travel
Home
Travel Planner
Travel Review
Profile
Air Hotel Car › Trip Summary
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Summary
Search Availability Summary | Finish | Confirm
In Progress...
Traveller: Marise Takkenberg
Subject to airline restrictions, click on Seat(s) to select a seat number on your flights.
Add Hotel Add Car Add Service
View all details
Important! Click on Purchase Conditions to view the restrictions of your ticket.
177.98 EUR Purchase Conditions
Modify Delete
KLM Royal Dutch Airlines 1839 E
02/13
Amsterdam (AMS - Schiphol)
Vienna (VIE - Vienna International)
Economy Restricted
Seat(s)
7:00 AM - 8:55 AM
KLM Royal Dutch Airlines 1846 E
02/14
Vienna (VIE - Vienna International)
Amsterdam (AMS - Schiphol)
Economy Restricted
Seat(s)
5:45 PM - 7:45 PM
Lowest priced flight: 141.98 EUR
View details
Total Trip Price: 177.98 EUR *
*The estimated total price may not reflect fluctuations in exchange rates used at time of payment.
I agree to the Purchase Conditions relating to the airfare(s)
Last day to ticket: Thursday, November 19, 2009
Done
Trusted sites


Trip Summary (unconfirmed) - Microsoft Internet Explorer provided by Carlson Companies
Purchase Conditions - Microsoft Internet Explorer provided by Carlson Companies
Purchase Conditions
Penalties and Surcharges
Additional purchase restrictions
Stopovers and Transfers
Eligibility and Flight Application
Minimum and maximum
Blackout and seasonality
Day/Time and Sales Restrictions
Travel restrictions and miscellaneous data
Voluntary changes
16. PENALTIES
UNLESS OTHERWISE SPECIFIED NOTE - RULE 16EU IN IPRG
APPLIES
FOR SUPER/SPECIAL INSTANT PURCHASE FARES
CHANGES
ANY TIME
CHANGES NOT PERMITTED.
CANCELLATIONS
ANY TIME
TICKET IS NON-REFUNDABLE IN CASE OF CANCEL.
TICKET IS NON-REFUNDABLE IN CASE OF NO-SHOW.
NOTE -
ANY TIME
CANCELLATIONS RULES APPLY BY PER COMPONENT
WHEN COMBINING A REFUNDABLE TICKET WITH A
NON REFUNDABLE TICKET PROVISIONS WILL APPLY
AS FOLLOWS
- THE AMOUNT PAID ON THE REFUNDABLE FARE
COMPONENT WILL BE REFUNDED UPON PAYMENT
OF THE PENALTY AMOUNT IF APPLICABLE
- THE AMOUNT PAID ON THE NON REFUNDABLE
FARE COMPONENT WILL NOT BE REFUNDED
Close
Done
Trusted sites
Click on every chapter to view all fare conditions and flight restrictions. Use Close to leave this field.
Carlson Wagonlit Travel
Availability
Summary
Finish
Confirm
View all details
Modify Delete
Economy Restricted Seat(s)
7:00 AM - 8:55 AM
Economy Restricted Seat(s)
5:45 PM - 7:45 PM
View details
Total Trip Price: 177.98 EUR *
*The estimated total price may not reflect fluctuations in exchange rates used at time of payment.
Last day to ticket: Thursday, November 19, 2009
I agree to the Purchase Conditions relating to the airfare(s)
Trusted sites


Trip Summary (unconfirmed) - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=Fare.reserve&pageid=TravelPlanner&flowExKey=e6s1&portletid=TravelPlanner
Go Links
cwtconnectnow
Carlson Wagonlit Travel
Home
Travel Planner
Travel Review
Profile
Air Hotel Car
Trip Summary
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Summary
Search Availability Summary Finish Confirm
In Progress...
Traveller: Marise Takkenberg
For your hotel reservation, click Add hotel
Add Hotel Add Car Add Service
View all details
177.98 EUR Purchase Conditions
Modify Delete
KLM Royal Dutch Airlines 1839 E
02/13
Amsterdam (AMS - Schiphol)
Vienna (VIE - Vienna International)
Economy Restricted
Seat(s)
7:00 AM - 8:55 AM
KLM Royal Dutch Airlines 1846 E
02/14
Vienna (VIE - Vienna International)
Amsterdam (AMS - Schiphol)
Economy Restricted
Seat(s)
5:45 PM - 7:45 PM
Lowest priced flight: 141.98 EUR
View details
Total Trip Price: 177.98 EUR *
*The estimated total price may not reflect fluctuations in exchange rates used at time of payment.
I agree to the Purchase Conditions relating to the airfare(s)
Last day to ticket: Thursday, November 19, 2009
Done
Trusted sites


Search for Hotels - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripsummary.addhotel&pageid=TravelPlanner&flowExKey=e11s1&portletid=TravelPlanner
Go Links
cwtconnectnow
CarlsonWagonlit Travel
Home
Travel Planner
Travel Review
Profile
Air › Hotel Car
Trip Summary
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Mini Itinerary
Trip Summary
Flight
AMS to VIE
Departs:02/13 7:00 AM
Arrives:02/13 8:55 AM
VIE to AMS
Departs:02/14 5:45 PM
Arrives:02/14 7:45 PM
Hotel
in progress
Back to trip summary
Hotel
Search | Availability | Summary | Finish | Confirm
Search for Hotels
To search for a hotel, provide a location and dates, then click Search.
Provide trip dates, search radius and country of search.
Trip Reason Business
Check-in Date February 2010 13
Check-out Date February 2010 14
Search Radius (approximate) 25 Kilometers
Country Austria
Number of Persons 1
State/Province* N/A
* Recommended for optimal search
Select Search Type
Search by City or Airport
Location Vienna
City Airport
Search by Street Address and/or Postal Code or Area*
Street Address
City or town
Zip/Postal Code
*Please note this option is only available for certain countries.
Search by Point of Interest* What is a Point of Interest?
City (Optional)
Check if check-in and check-out dates correspond to your needs and add extra search criteria as required.
Done
Trusted sites


Search for Hotels - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripsummary.addhotel&pageid=TravelPlanner&flowExKey=e11s1&portletid=TravelPlanner
Go Links
Search by Point of Interest* What is a Point of Interest?
City (Optional)
Point of Interest
Select type
Unknown
*Please note this option is only available for certain countries.
Search
Advanced Search Features (Optional)
Preferred hotel chains
Specific hotel name search
Maximum rate (approximate)
Hotel quality
No preference
Scroll down for advanced search features and click Search to continue
Show hotels with these features (up to 3 choices)
Business Center
Disabled facilities
Health Club
Meeting Room
Restaurant
Room Service
Swimming Pool
Display Options
Display results in order of
Company preference
Number of results to search
20
Number of results to display per page
20
Search
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Contact us Legal information Site Map
Done
Trusted sites

Hotel Search Results - Microsoft Internet Explorer provided by Carlson Companies

File Edit View Favorites Tools Help

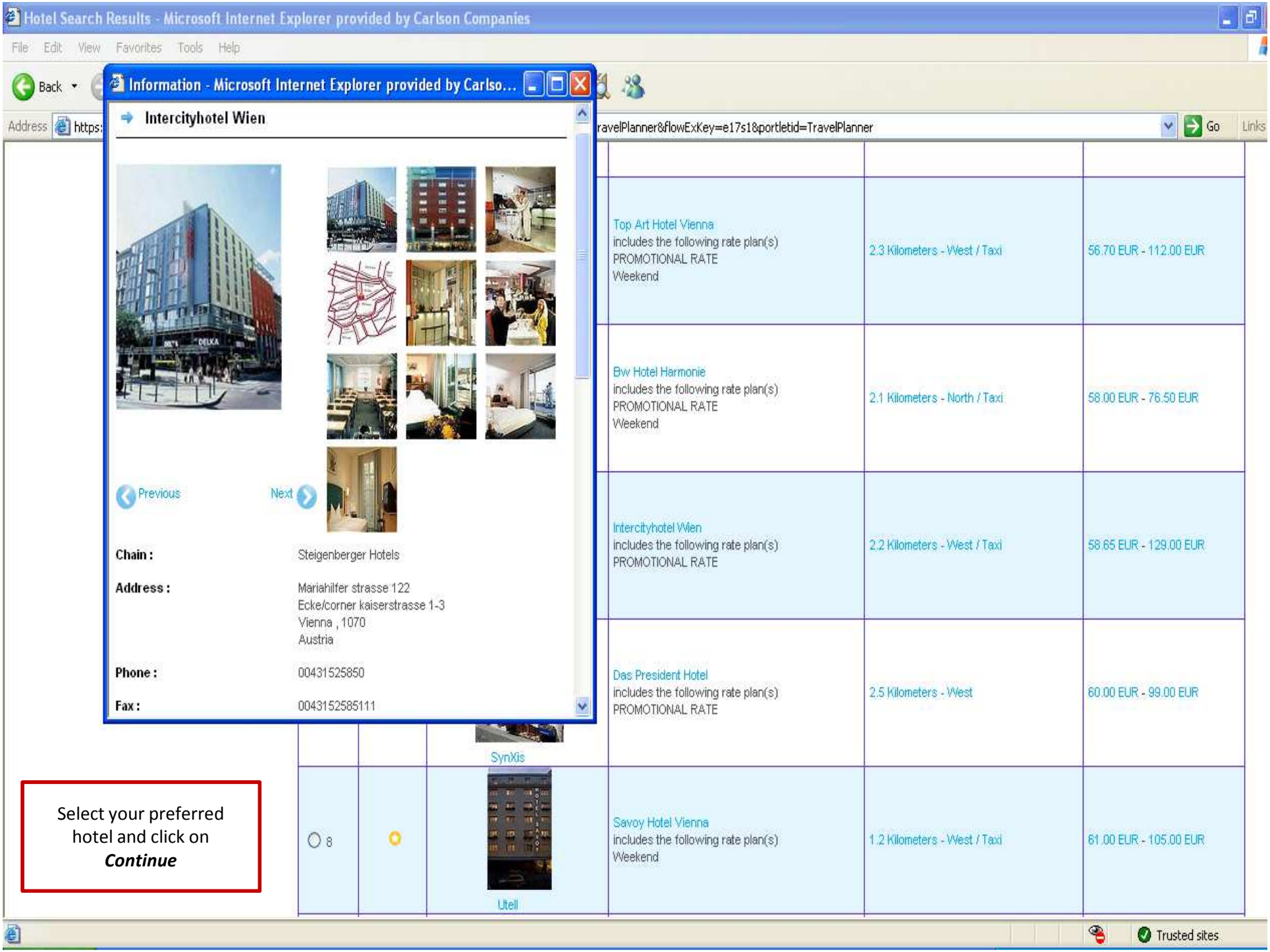
Back Search Favorites

Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=hotel.search.search&pageid=TravelPlanner&flowExKey=e17s1&portletid=TravelPlanner Go Links

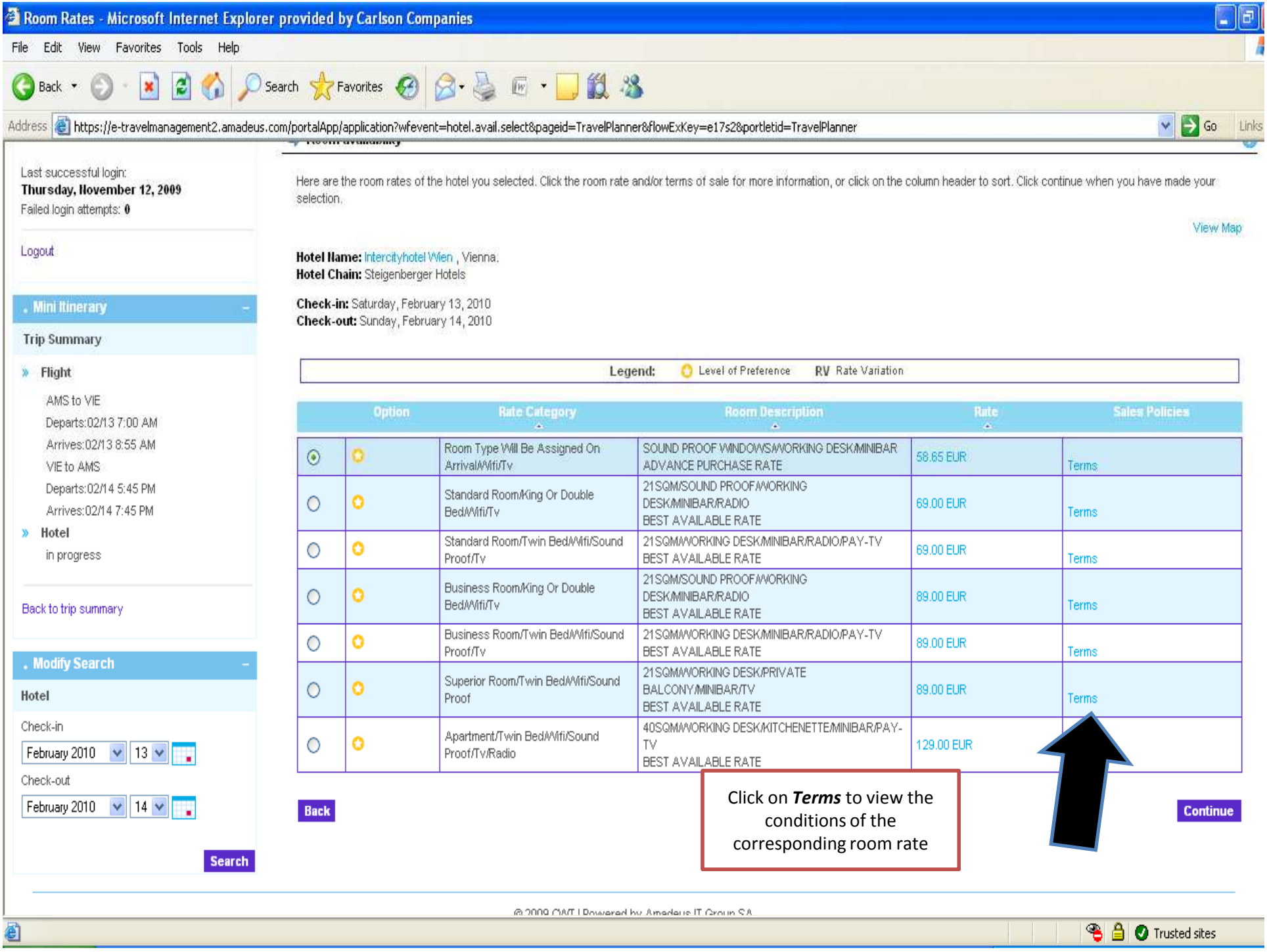
Click on a hotel picture to view hotel information

		Holiday Inn			
4		Top International Hotels	Top Art Hotel Vienna includes the following rate plan(s) PROMOTIONAL RATE Weekend	2.3 Kilometers - West / Taxi	56.70 EUR - 112.00 EUR
5		Best Western	Bw Hotel Harmonie includes the following rate plan(s) PROMOTIONAL RATE Weekend	2.1 Kilometers - North / Taxi	58.00 EUR - 76.50 EUR
6		igenberger Hotels	Intercityhotel Wien includes the following rate plan(s) PROMOTIONAL RATE	2.2 Kilometers - West / Taxi	58.65 EUR - 129.00 EUR
7		SynXis	Das President Hotel includes the following rate plan(s) PROMOTIONAL RATE	2.5 Kilometers - West	60.00 EUR - 99.00 EUR
8		Utell	Savoy Hotel Vienna includes the following rate plan(s) Weekend	1.2 Kilometers - West / Taxi	61.00 EUR - 105.00 EUR

Trusted sites



Select your preferred hotel and click on ***Continue***


Room Rates - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=hotel.avail.select&pageid=TravelPlanner&flowExKey=e17s2&portletid=TravelPlanner
Go Links
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Mini Itinerary
Trip Summary
Flight
AMS to VIE
Departs:02/13 7:00 AM
Arrives:02/13 8:55 AM
VIE to AMS
Departs:02/14 5:45 PM
Arrives:02/14 7:45 PM
Hotel
in progress
Back to trip summary
Modify Search
Hotel
Check-in
February 2010 13
Check-out
February 2010 14
Search
Here are the room rates of the hotel you selected. Click the room rate and/or terms of sale for more information, or click on the column header to sort. Click continue when you have made your selection.
View Map
Hotel Name: Intercityhotel Wien , Vienna.
Hotel Chain: Steigenberger Hotels
Check-in: Saturday, February 13, 2010
Check-out: Sunday, February 14, 2010
Legend: Level of Preference RV Rate Variation
Option
Rate Category
Room Description
Rate
Sales Policies
Room Type Will Be Assigned On Arrival/Wifi/Tv
SOUND PROOF WINDOWS/WORKING DESK/MINIBAR ADVANCE PURCHASE RATE
58.65 EUR
Terms
Standard Room/King Or Double Bed/Wifi/Tv
21SQM/SOUND PROOF/WORKING DESK/MINIBAR/RADIO BEST AVAILABLE RATE
69.00 EUR
Terms
Standard Room/Twin Bed/Wifi/Sound Proof/Tv
21SQM/WORKING DESK/MINIBAR/RADIO/PAY-TV BEST AVAILABLE RATE
69.00 EUR
Terms
Business Room/King Or Double Bed/Wifi/Tv
21SQM/SOUND PROOF/WORKING DESK/MINIBAR/RADIO BEST AVAILABLE RATE
89.00 EUR
Terms
Business Room/Twin Bed/Wifi/Sound Proof/Tv
21SQM/WORKING DESK/MINIBAR/RADIO/PAY-TV BEST AVAILABLE RATE
89.00 EUR
Terms
Superior Room/Twin Bed/Wifi/Sound Proof
21SQM/WORKING DESK/PRIVATE BALCONY/MINIBAR/TV BEST AVAILABLE RATE
89.00 EUR
Terms
Apartment/Twin Bed/Wifi/Sound Proof/Tv/Radio
40SQM/WORKING DESK/KITCHENETTE/MINIBAR/PAY-TV BEST AVAILABLE RATE
129.00 EUR
Back
Continue
Click on Terms to view the conditions of the corresponding room rate
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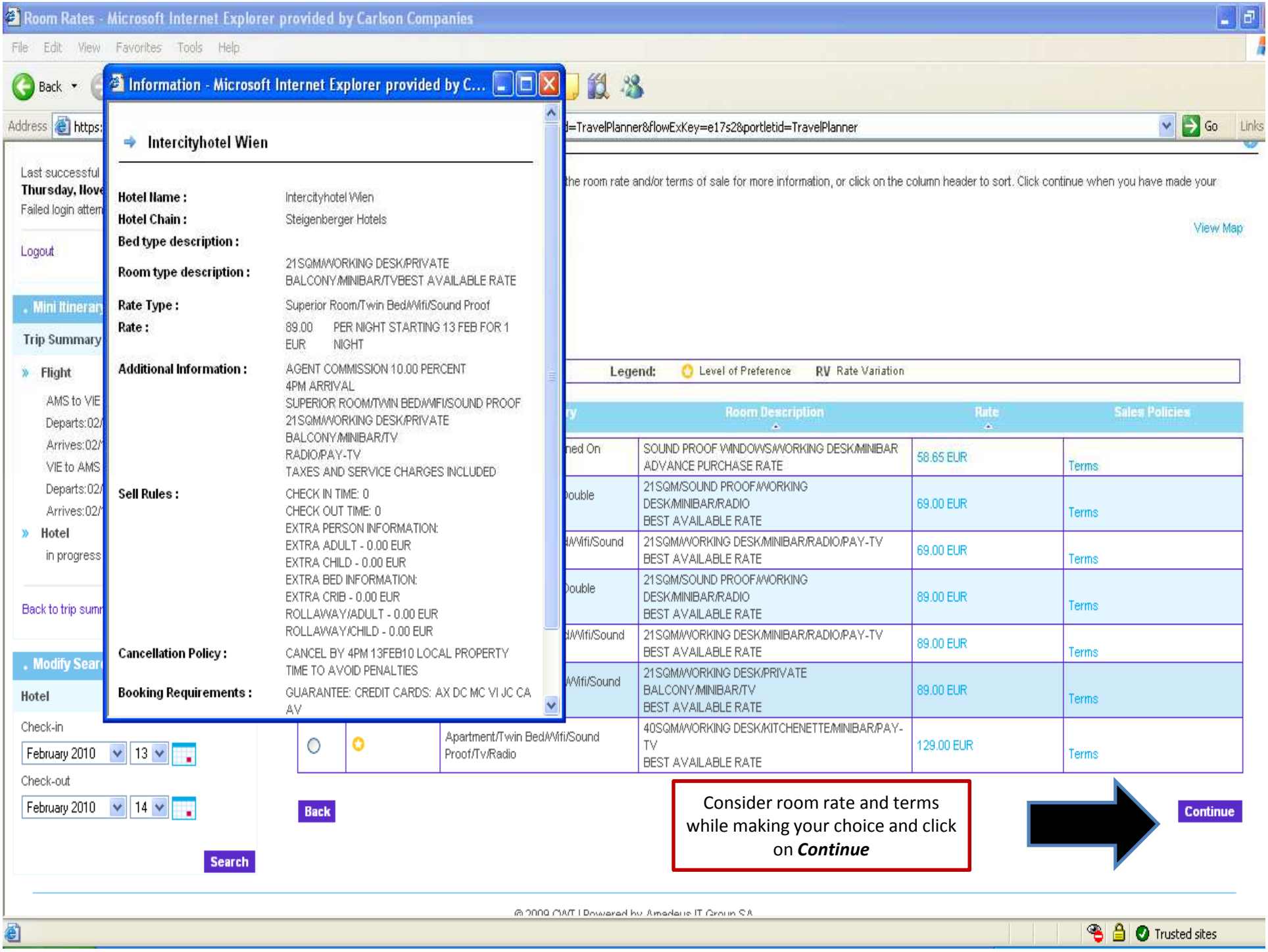
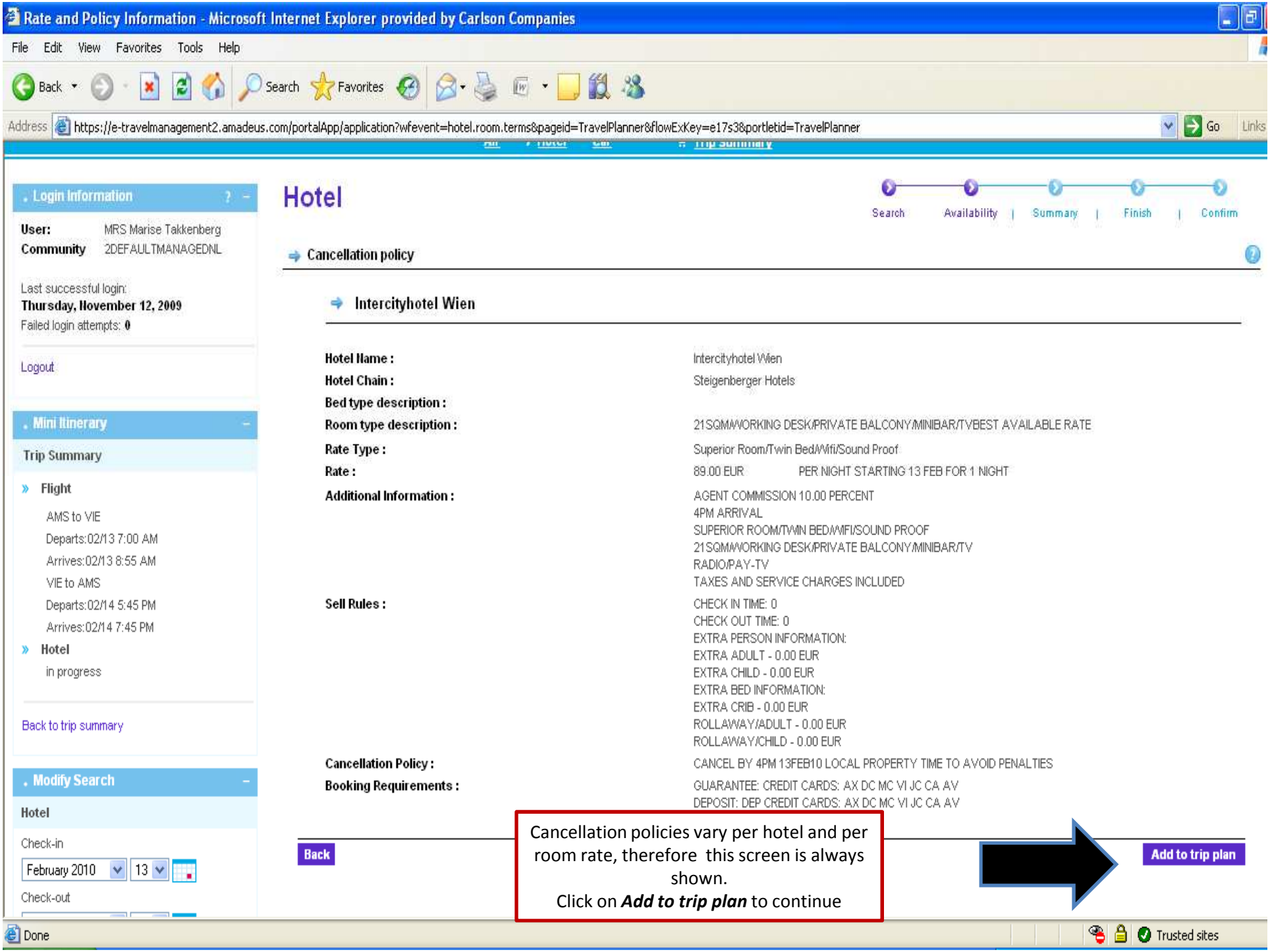
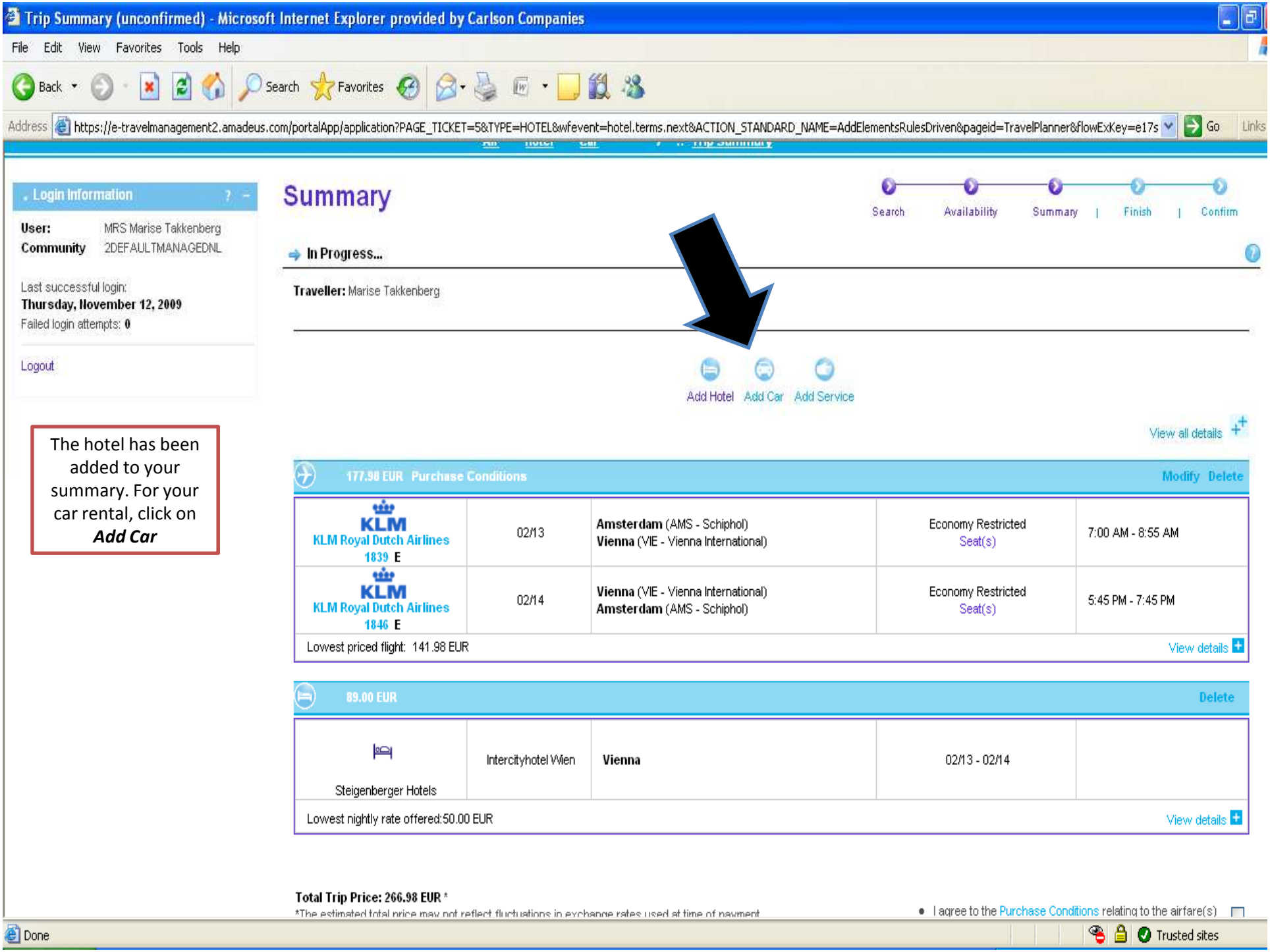
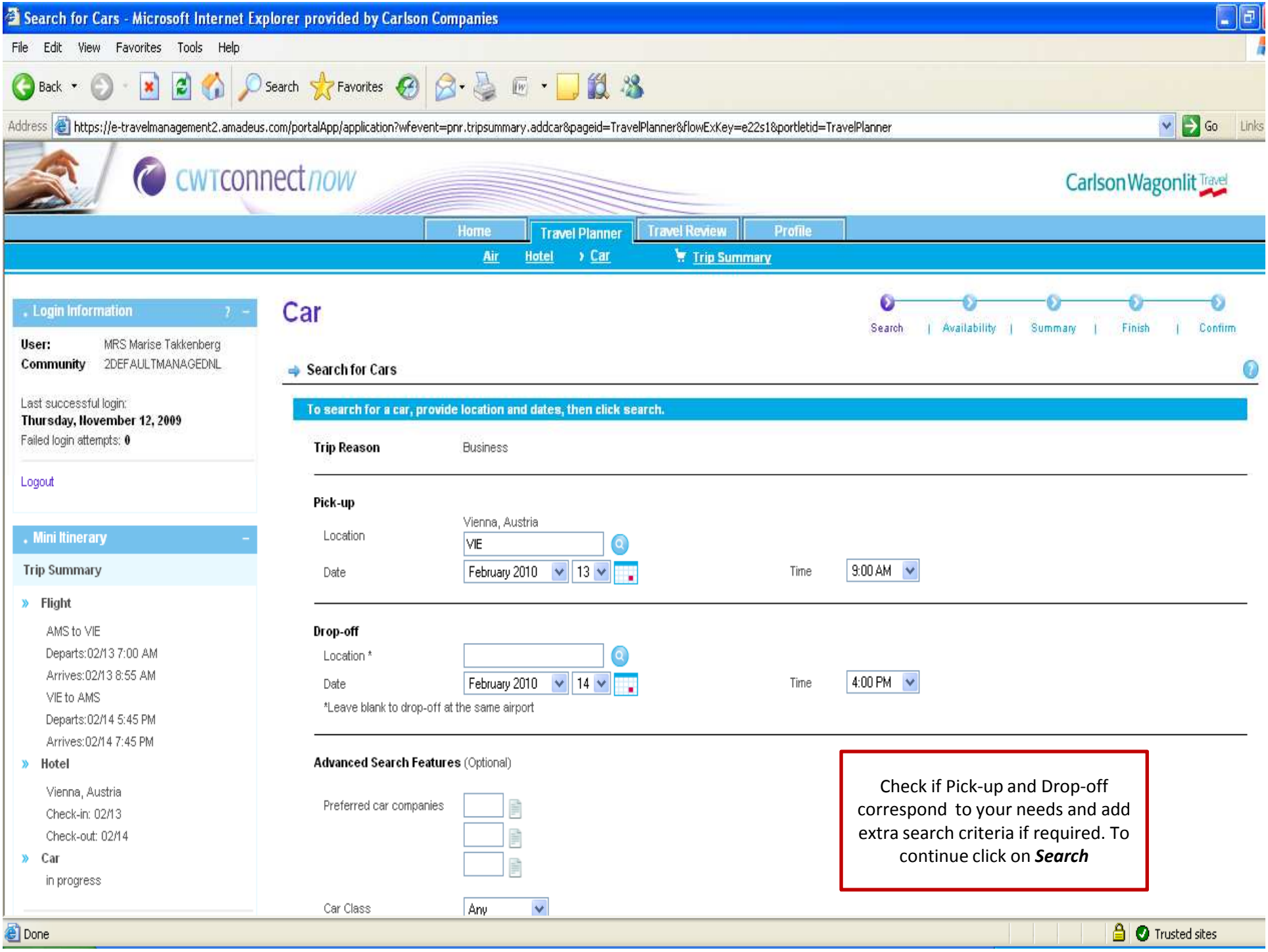
Trusted sites

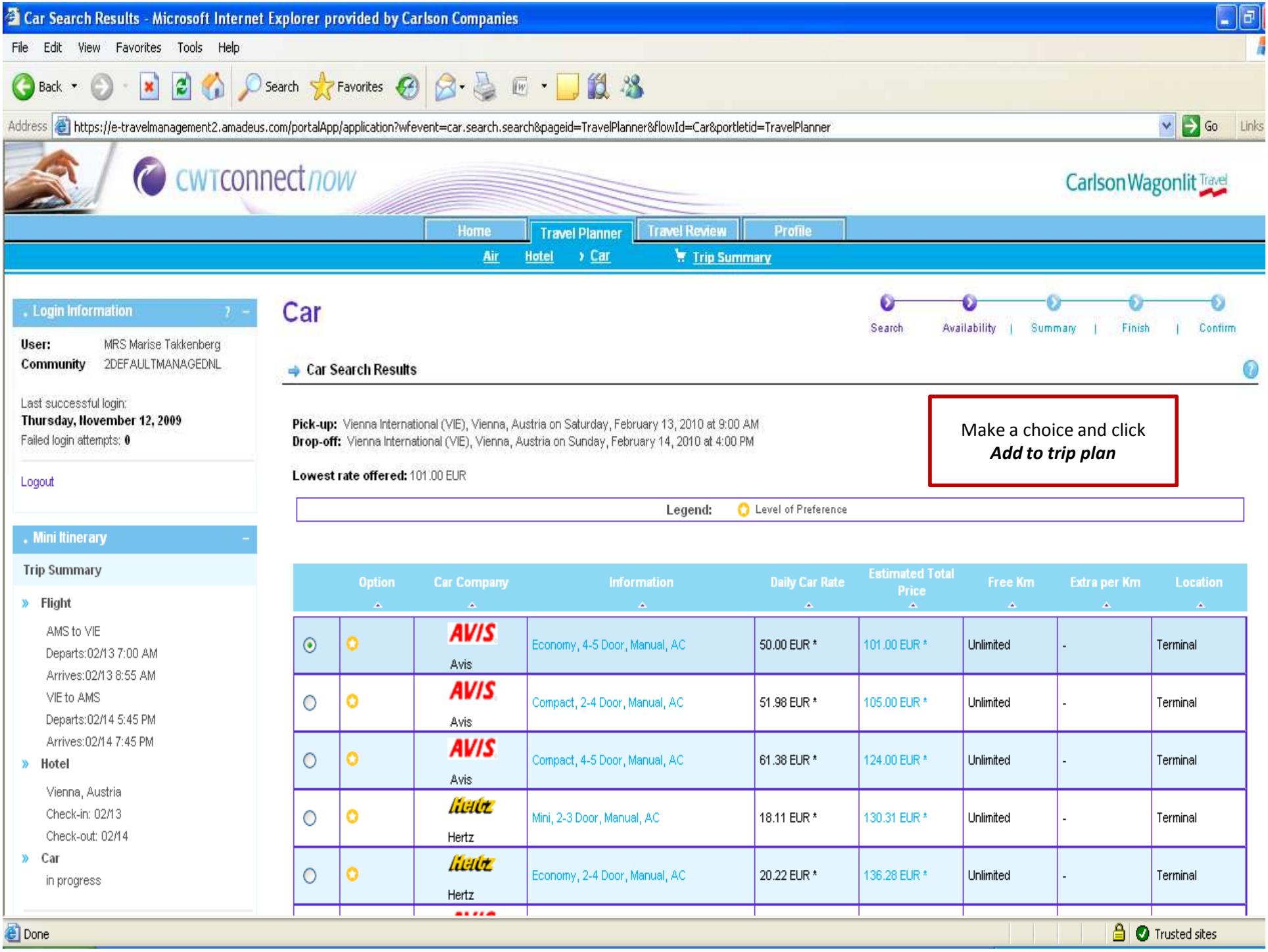

Room Rates - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back
Address
Information - Microsoft Internet Explorer provided by C...
Intercityhotel Wien
Hotel Name : Intercityhotel Wien
Hotel Chain : Steigenberger Hotels
Bed type description :
Room type description : 21SQM/WORKING DESK/PRIVATE BALCONY/MINIBAR/TVBEST AVAILABLE RATE
Rate Type : Superior Room/Twin Bed/Wifi/Sound Proof
Rate : 89.00 EUR PER NIGHT STARTING 13 FEB FOR 1 NIGHT
Additional Information : AGENT COMMISSION 10.00 PERCENT
4PM ARRIVAL
SUPERIOR ROOM/TWIN BED/WIFI/SOUND PROOF
21SQM/WORKING DESK/PRIVATE
BALCONY/MINIBAR/TV
RADIO/PAY-TV
TAXES AND SERVICE CHARGES INCLUDED
Sell Rules : CHECK IN TIME: 0
CHECK OUT TIME: 0
EXTRA PERSON INFORMATION:
EXTRA ADULT - 0.00 EUR
EXTRA CHILD - 0.00 EUR
EXTRA BED INFORMATION:
EXTRA CRIB - 0.00 EUR
ROLLAWAY/ADULT - 0.00 EUR
ROLLAWAY/CHILD - 0.00 EUR
Cancellation Policy : CANCEL BY 4PM 13FEB10 LOCAL PROPERTY TIME TO AVOID PENALTIES
Booking Requirements : GUARANTEE: CREDIT CARDS: AX DC MC VI JC CA AV
Logout
Trip Summary
Flight
Hotel
Modify Search
Check-in
February 2010 13
Check-out
February 2010 14
Search
the room rate and/or terms of sale for more information, or click on the column header to sort. Click continue when you have made your
View Map
Legend: Level of Preference RV Rate Variation
Room Description
Rate
Sales Policies
SOUND PROOF WINDOWS/WORKING DESK/MINIBAR ADVANCE PURCHASE RATE
58.65 EUR
Terms
21SQM/SOUND PROOF/WORKING DESK/MINIBAR/RADIO BEST AVAILABLE RATE
69.00 EUR
Terms
21SQM/WORKING DESK/MINIBAR/RADIO/PAY-TV BEST AVAILABLE RATE
69.00 EUR
Terms
21SQM/SOUND PROOF/WORKING DESK/MINIBAR/RADIO BEST AVAILABLE RATE
89.00 EUR
Terms
21SQM/WORKING DESK/MINIBAR/RADIO/PAY-TV BEST AVAILABLE RATE
89.00 EUR
Terms
21SQM/WORKING DESK/PRIVATE BALCONY/MINIBAR/TV BEST AVAILABLE RATE
89.00 EUR
Terms
Apartment/Twin Bed/Wifi/Sound Proof/Tv/Radio
40SQM/WORKING DESK/KITCHENETTE/MINIBAR/PAY-TV BEST AVAILABLE RATE
129.00 EUR
Terms
Back
Continue
Consider room rate and terms while making your choice and click on Continue
Trusted sites

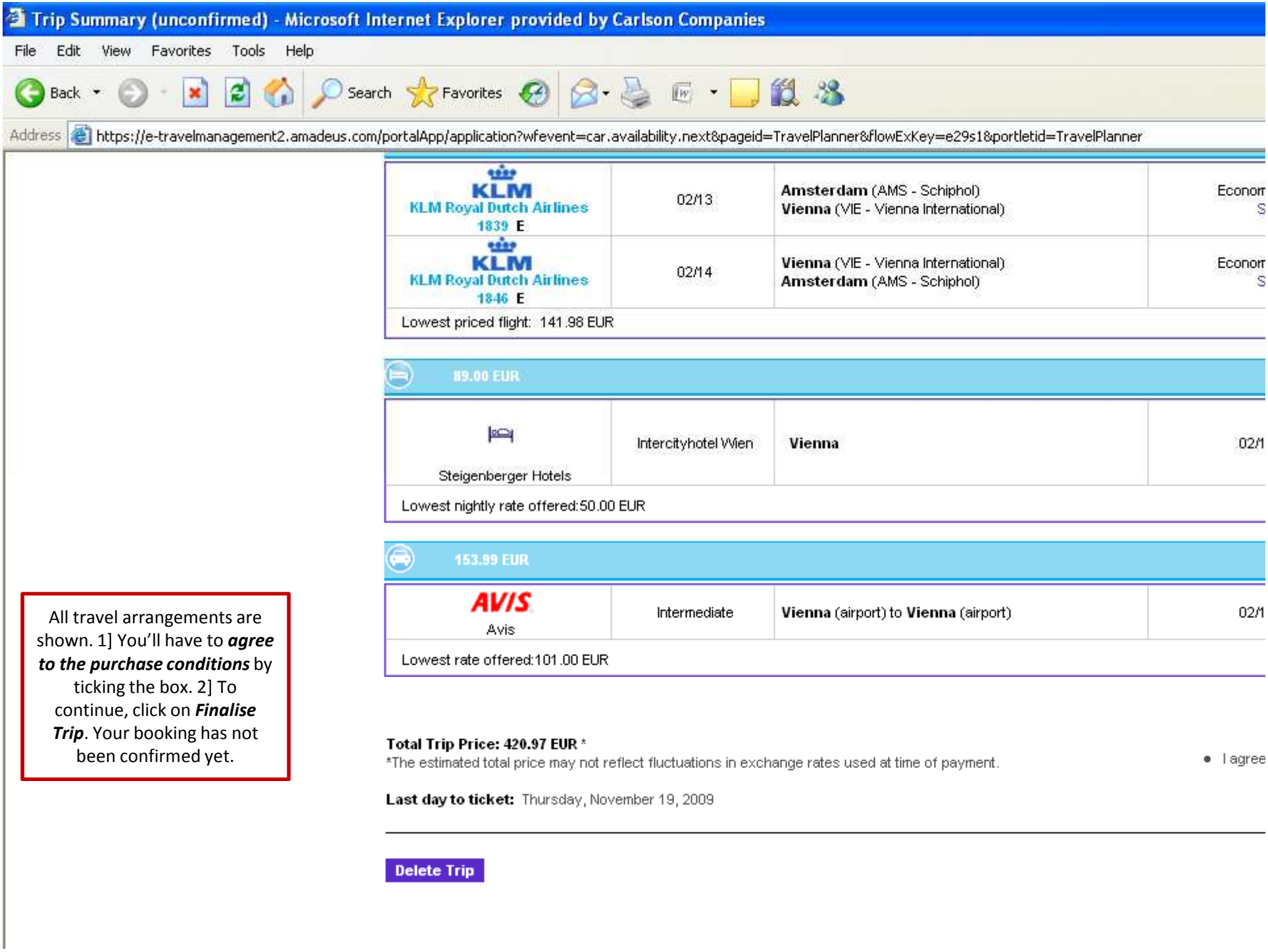

Rate and Policy Information - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=hotel.room.terms&pageid=TravelPlanner&flowExKey=e17s3&portletid=TravelPlanner
Go Links
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Mini Itinerary
Trip Summary
Flight
AMS to VIE
Departs:02/13 7:00 AM
Arrives:02/13 8:55 AM
VIE to AMS
Departs:02/14 5:45 PM
Arrives:02/14 7:45 PM
Hotel
in progress
Back to trip summary
Modify Search
Hotel
Check-in
February 2010
13
Check-out
Hotel
Search
Availability
Summary
Finish
Confirm
Cancellation policy
Intercityhotel Wien
Hotel Name : Intercityhotel Wien
Hotel Chain : Steigenberger Hotels
Bed type description :
Room type description : 21SQM/WORKING DESK/PRIVATE BALCONY/MINIBAR/TVBEST AVAILABLE RATE
Rate Type : Superior Room/Twin Bed/Wifi/Sound Proof
Rate : 89.00 EUR PER NIGHT STARTING 13 FEB FOR 1 NIGHT
Additional Information : AGENT COMMISSION 10.00 PERCENT
4PM ARRIVAL
SUPERIOR ROOM/TWIN BED/WIFI/SOUND PROOF
21SQM/WORKING DESK/PRIVATE BALCONY/MINIBAR/TV
RADIO/PAY-TV
TAXES AND SERVICE CHARGES INCLUDED
Sell Rules : CHECK IN TIME: 0
CHECK OUT TIME: 0
EXTRA PERSON INFORMATION:
EXTRA ADULT - 0.00 EUR
EXTRA CHILD - 0.00 EUR
EXTRA BED INFORMATION:
EXTRA CRIB - 0.00 EUR
ROLLAWAY/ADULT - 0.00 EUR
ROLLAWAY/CHILD - 0.00 EUR
Cancellation Policy : CANCEL BY 4PM 13FEB10 LOCAL PROPERTY TIME TO AVOID PENALTIES
Booking Requirements : GUARANTEE: CREDIT CARDS: AX DC MC VI JC CA AV
DEPOSIT: DEP CREDIT CARDS: AX DC MC VI JC CA AV
Back
Add to trip plan
Cancellation policies vary per hotel and per room rate, therefore this screen is always shown.
Click on Add to trip plan to continue
Done
Trusted sites



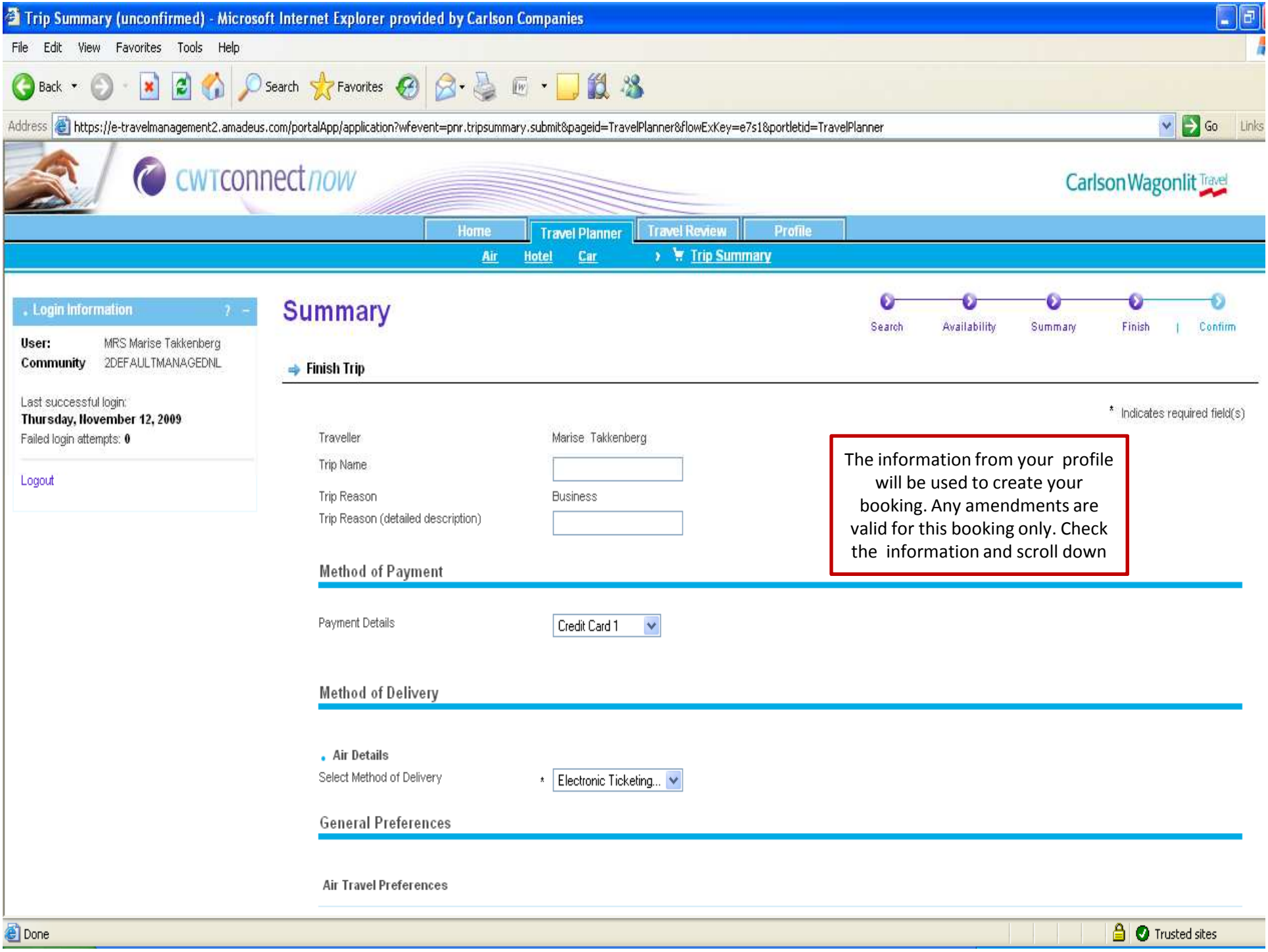
The hotel has been added to your summary. For your car rental, click on ***Add Car***

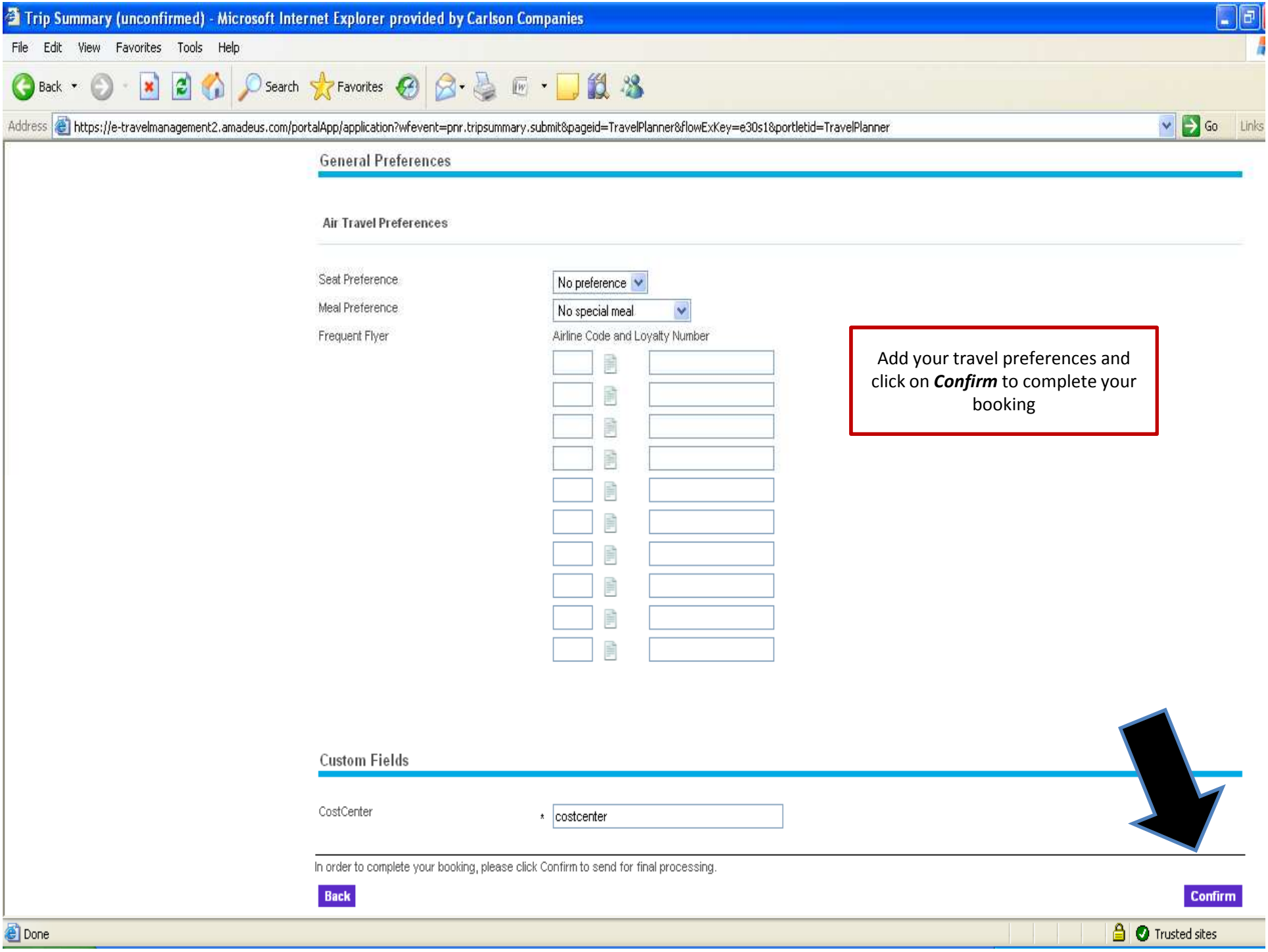

Search for Cars - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripsummary.addcar&pageid=TravelPlanner&flowExKey=e22s1&portletid=TravelPlanner
Go Links
cwtconnectnow
Carlson Wagonlit Travel
Home
Travel Planner
Travel Review
Profile
Air
Hotel
› Car
Trip Summary
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Mini Itinerary
Trip Summary
» Flight
AMS to VIE
Departs:02/13 7:00 AM
Arrives:02/13 8:55 AM
VIE to AMS
Departs:02/14 5:45 PM
Arrives:02/14 7:45 PM
» Hotel
Vienna, Austria
Check-in: 02/13
Check-out: 02/14
» Car
in progress
Car
Search | Availability | Summary | Finish | Confirm
Search for Cars
To search for a car, provide location and dates, then click search.
Trip Reason Business
Pick-up
Location Vienna, Austria
VIE
Date February 2010 13
Time 9:00 AM
Drop-off
Location *
Date February 2010 14
Time 4:00 PM
*Leave blank to drop-off at the same airport
Advanced Search Features (Optional)
Preferred car companies
Car Class Any
Check if Pick-up and Drop-off correspond to your needs and add extra search criteria if required. To continue click on Search
Done
Trusted sites

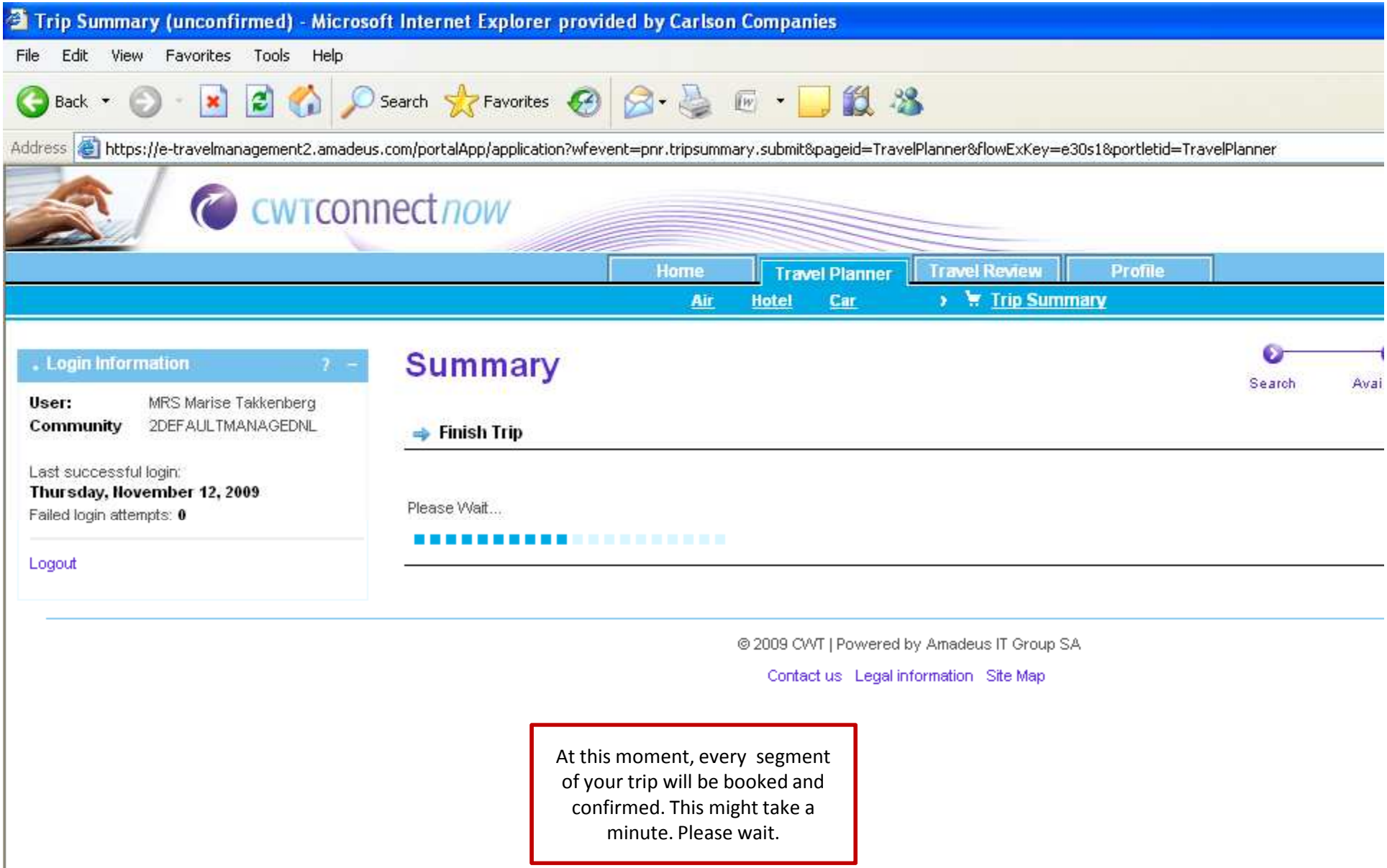

Car Search Results - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=car.search.search&pageid=TravelPlanner&flowId=Car&portletid=TravelPlanner
Go Links
cwtconnectnow
Carlson Wagonlit Travel
Home
Travel Planner
Travel Review
Profile
Air
Hotel
› Car
Trip Summary
. Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
. Mini Itinerary
Trip Summary
» Flight
AMS to VIE
Departs:02/13 7:00 AM
Arrives:02/13 8:55 AM
VIE to AMS
Departs:02/14 5:45 PM
Arrives:02/14 7:45 PM
» Hotel
Vienna, Austria
Check-in: 02/13
Check-out: 02/14
» Car
in progress
Car
Search
Availability
Summary
Finish
Confirm
Car Search Results
Pick-up: Vienna International (VIE), Vienna, Austria on Saturday, February 13, 2010 at 9:00 AM
Drop-off: Vienna International (VIE), Vienna, Austria on Sunday, February 14, 2010 at 4:00 PM
Lowest rate offered: 101.00 EUR
Make a choice and click
Add to trip plan
Legend: Level of Preference
Option
Car Company
Information
Daily Car Rate
Estimated Total Price
Free Km
Extra per Km
Location
Avis
Economy, 4-5 Door, Manual, AC
50.00 EUR *
101.00 EUR *
Unlimited
-
Terminal
Avis
Compact, 2-4 Door, Manual, AC
51.98 EUR *
105.00 EUR *
Unlimited
-
Terminal
Avis
Compact, 4-5 Door, Manual, AC
61.38 EUR *
124.00 EUR *
Unlimited
-
Terminal
Hertz
Mini, 2-3 Door, Manual, AC
18.11 EUR *
130.31 EUR *
Unlimited
-
Terminal
Hertz
Economy, 2-4 Door, Manual, AC
20.22 EUR *
136.28 EUR *
Unlimited
-
Terminal
Done
Trusted sites



All travel arrangements are shown. 1] You'll have to ***agree to the purchase conditions*** by ticking the box. 2] To continue, click on ***Finalise Trip***. Your booking has not been confirmed yet.


Trip Summary (unconfirmed) - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripsummary.submit&pageid=TravelPlanner&flowExKey=e7s1&portletid=TravelPlanner
Go Links
cwtconnectnow
Carlson Wagonlit Travel
Home
Travel Planner
Travel Review
Profile
Air Hotel Car
Trip Summary
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Summary
Search Availability Summary Finish Confirm
Finish Trip
* Indicates required field(s)
Traveller Marise Takkenberg
Trip Name
Trip Reason Business
Trip Reason (detailed description)
The information from your profile will be used to create your booking. Any amendments are valid for this booking only. Check the information and scroll down
Method of Payment
Payment Details Credit Card 1
Method of Delivery
Air Details
Select Method of Delivery * Electronic Ticketing...
General Preferences
Air Travel Preferences
Done
Trusted sites


Trip Summary (unconfirmed) - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripsummary.submit&pageid=TravelPlanner&flowExKey=e30s1&portletid=TravelPlanner
Go Links
General Preferences
Air Travel Preferences
Seat Preference
No preference
Meal Preference
No special meal
Frequent Flyer
Airline Code and Loyalty Number
Add your travel preferences and click on Confirm to complete your booking
Custom Fields
CostCenter
costcenter
In order to complete your booking, please click Confirm to send for final processing.
Back
Confirm
Done
Trusted sites


Trip Summary (unconfirmed) - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripsummary.submit&pageid=TravelPlanner&flowExKey=e30s1&portletid=TravelPlanner
cwtconnectnow
Home
Travel Planner
Travel Review
Profile
Air
Hotel
Car
Trip Summary
Login Information
User: MRS Marise Takkenberg
Community 2DEFAULTMANAGEDNL
Last successful login:
Thursday, November 12, 2009
Failed login attempts: 0
Logout
Summary
Search
Avai
Finish Trip
Please Wait...
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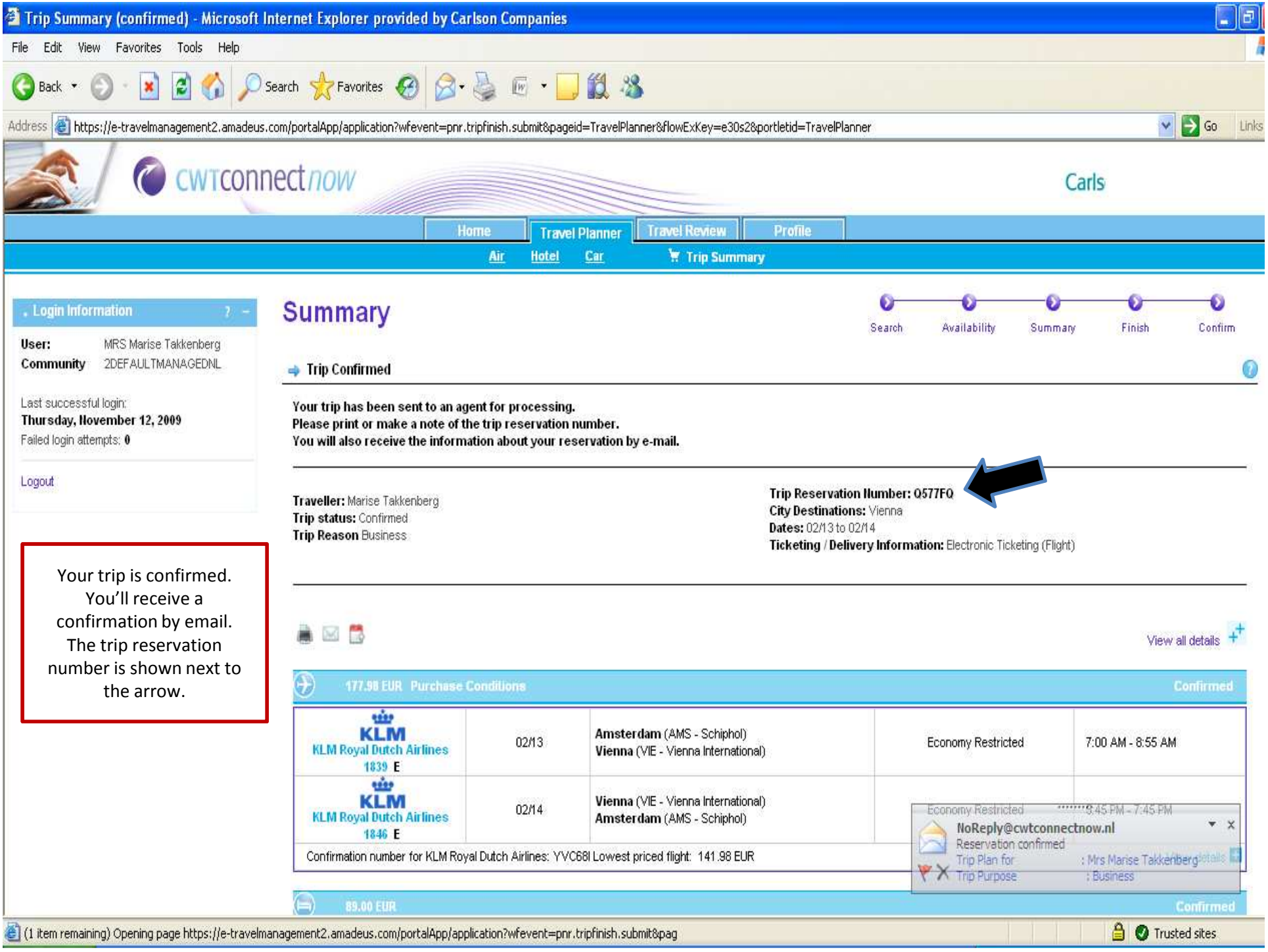
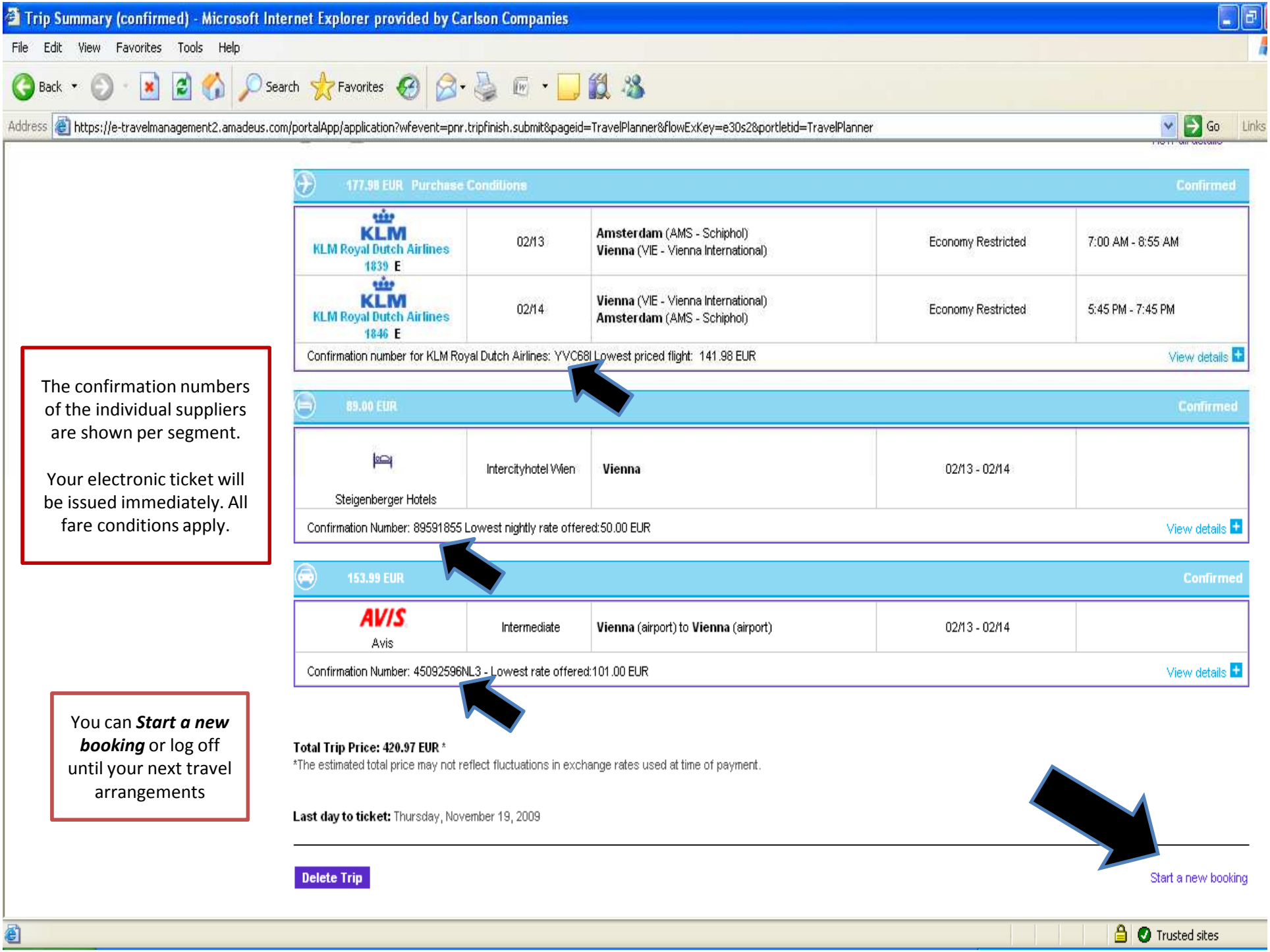
Contact us
Legal information
Site Map
At this moment, every segment of your trip will be booked and confirmed. This might take a minute. Please wait.



Your trip is confirmed. You'll receive a confirmation by email. The trip reservation number is shown next to the arrow.


Trip Summary (confirmed) - Microsoft Internet Explorer provided by Carlson Companies
File Edit View Favorites Tools Help
Back Search Favorites
Address https://e-travelmanagement2.amadeus.com/portalApp/application?wfevent=pnr.tripfinish.submit&pageid=TravelPlanner&flowExKey=e30s2&portletid=TravelPlanner
Go Links
177.98 EUR Purchase Conditions
Confirmed
KLM Royal Dutch Airlines 1839 E
02/13
Amsterdam (AMS - Schiphol)
Vienna (VIE - Vienna International)
Economy Restricted
7:00 AM - 8:55 AM
KLM Royal Dutch Airlines 1846 E
02/14
Vienna (VIE - Vienna International)
Amsterdam (AMS - Schiphol)
Economy Restricted
5:45 PM - 7:45 PM
Confirmation number for KLM Royal Dutch Airlines: YVC68I Lowest priced flight: 141.98 EUR
View details
89.00 EUR
Confirmed
Steigenberger Hotels
Intercityhotel Wien
Vienna
02/13 - 02/14
Confirmation Number: 89591855 Lowest nightly rate offered:50.00 EUR
View details
153.99 EUR
Confirmed
Avis
Intermediate
Vienna (airport) to Vienna (airport)
02/13 - 02/14
Confirmation Number: 45092596NL3 - Lowest rate offered:101.00 EUR
View details
Total Trip Price: 420.97 EUR *
*The estimated total price may not reflect fluctuations in exchange rates used at time of payment.
Last day to ticket: Thursday, November 19, 2009
Delete Trip
Start a new booking
Trusted sites

The confirmation numbers of the individual suppliers are shown per segment.

Your electronic ticket will be issued immediately. All fare conditions apply.

You can ***Start a new booking*** or log off until your next travel arrangements

Any question after reading this user manual?

Call your contact person at Carlson Wagonlit Travel!

Diemen:	020 – 200 00 04
Arnhem:	020 – 200 04 04
Eindhoven:	020 – 200 05 02